Public Consumer Group Sector

Business Model/Who We Are
The Public Consumer Group Sector (“PCGS”) is made up of state agencies and non-profit corporations that advocate for adequate and reliable utility service at just and reasonable rates in states located in the MISO region. Each PCGS member represents residential electric customers in its state with several also representing other customer classes. Most of our state agencies were created by our state legislatures. The current members include:

- Arkansas Consumer Utilities Rate Advocacy Division
- Illinois Citizens Utility Board
- Indiana Office of Utility Consumer Counselor
- Iowa Office of Consumer Advocate
- Louisiana Alliance for Affordable Energy
- Michigan Citizens Utility Board
- Michigan Department of Attorney General, Special Litigation Division
- Minnesota Antitrust & Utilities Division
- Minnesota Department of Commerce
- Mississippi Public Utilities Staff
- Missouri Office of the Public Counsel
- Montana Consumer Counsel
- Texas Office of Public Utility Counsel
- Wisconsin Citizens Utility Board

Criteria for Membership
Any state agency or non-profit corporation that advocates for adequate and reliable utility service at just and reasonable rates on behalf of residential electric customers in a state located in the MISO region is eligible for PCGS membership. (Such state agency or non-profit corporation may also represent other customer classes.)

Additional Information
Sector Participation:
The PCGS is not governed by a structured set of rules. Decisions are driven by consensus rather than votes. Leadership, participation and positions are determined on an as-needed and as-available basis. The PCGS meets monthly unless circumstances dictate otherwise.
Advisory Committee:
- Representation
  The PCGS’ two Advisory Committee representatives and slate of alternates volunteer on an as-available basis.
- Hot Topic Papers (including minority positions)
- The PCGS works collaboratively to develop consensus-driven positions forwarded through Hot Topic papers. While nothing prevents the PCGS from offering separate majority and minority opinions, such splintered positions are rare.

Planning Advisory Committee:
- Representation
  The PCGS’ Planning Committee representative volunteers on an as-available basis.