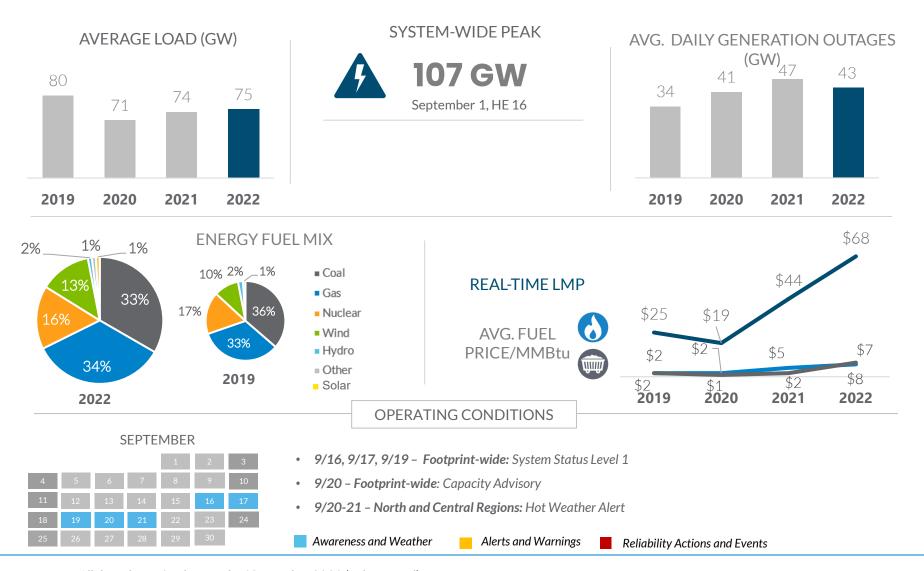


### MISO Monthly Operations Report

September 2022

### Reliability, markets and operational functions performed well in September





#### **Dashboard**

				Opera	tional	Excellence					
Metric	Sept Aug July Jun Metric Chart 2022 '22 '22 '22 Metric Char								Aug ′22	July '22	Jun '22
Percentage Price Deviation	Α	•	•	•	•	Unit Commitment Efficiency	Н	•	•	•	•
Monthly Average Gross Virtual Profitability	В	•	•	•	•	Real-Time Obligation fulfilled by Day-Ahead Supply at the Peak Hour	I	•	•	•	•
FTR Funding	С	•	•	•	•	Day Ahead Wind Generation Forecast Error	К	•	•	•	•
Market Efficiency Metric	D	•	•	•		Tie Line Error	L	•	•	•	•
RSG per MWh to Energy Price	Е	•	•	•	•	Control Performance – BAAL	М	•	•	•	•
Day Ahead Mid-Term Load Forecast	F	•	•	•	•	Control Performance – CPS1 and CPS1 12-month rolling	N	•	•	•	•
Short-Term Load Forecast	G	•	•	•	•	ARS Deployment	Р	•	•	•	•
Customer Service											
System Impact Study Performance  Q Settlement Disputes							S	•	•	•	•

Expected ■ Concern/Monitor ▼ Review



### Three metric fell outside of the expected range for the month

Metric	Expected Criteria	Actual	Status	Comments
Market Efficiency	Monthly Metric is >= 92% and Rolling 12- Month Metric is >= 94%	Monthly = 89.3% Rolling = 99.3%	Monitor	A Financial Transmission Rights (FTR) funding surplus drove lower metric performance
Day-Ahead Mid-Term Load Forecast	# of days that forecast error exceeds 3% <=6 AND # days that forecast error exceeds 4% <=4	Forecast error exceeded 6% on one day	Monitor	An extreme temperature drop occurred across the MISO footprint from September 21 to 22 and the model did not handle the temperature impact as well as expected, which led to a large overforecast on September 22
Short-Term Load Forecast	Forecast error exceeding the 95% percentile of forecast error for the past year <= 2 days	Forecast error exceeded threshold for forecast error on three days	Monitor	Errors on these three days were driven primarily by non-conforming load in heavily industrial Load Balancing Authorities (LBAs)



#### Progress on key issues, filings and implementations

- On September 20, MISO filed proposed Tariff revisions to enhance the demand curves for the Short-Term Reserve and Up Ramp Capability products, effective November 29, 2022
- On September 28, MISO filed proposed Tariff revisions to clarify the Forecast Maximum Limit and Tolerance Band for Excessive and Deficient Energy calculations with respect to hybrid resources registered as Dispatchable Intermittent Resources for participation in the MISO Day Ahead and Real Time Energy and Reserve Markets



### Appendix

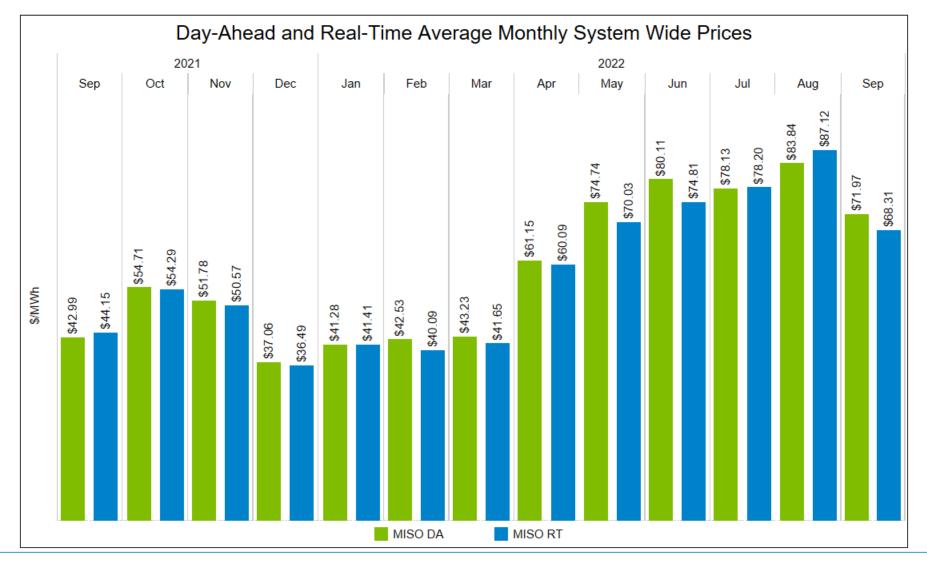


#### **C**ontents

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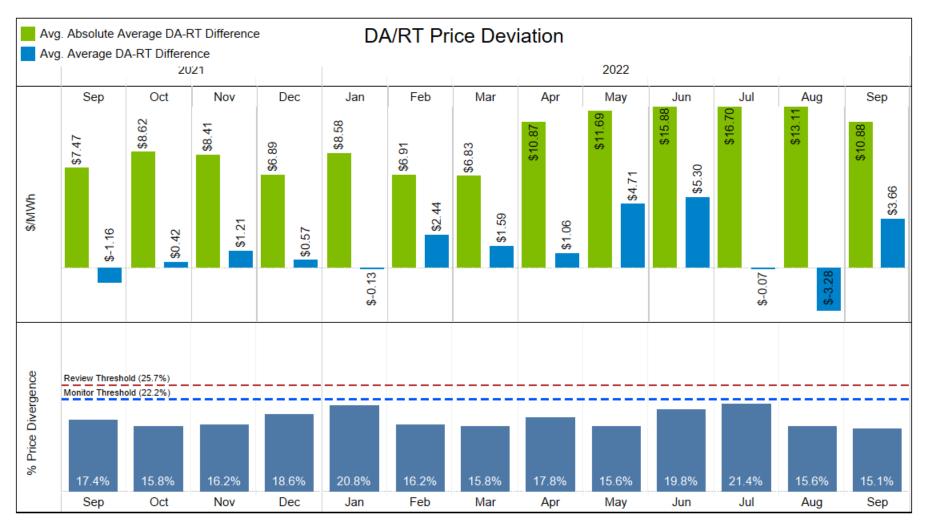
### MISO System-wide Day-Ahead and Real-Time Locational Marginal Pricing





#### Α

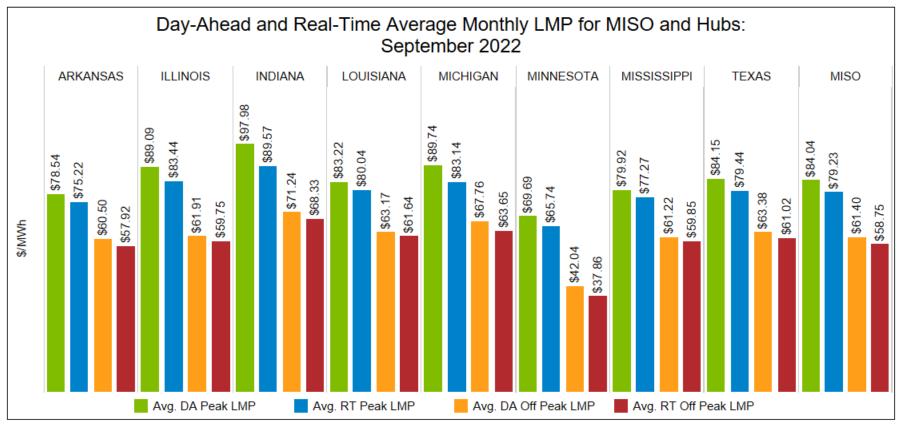
# Price Convergence: Day-Ahead and Real-Time Locational Marginal Pricing



\*Monthly deviation, expressed as a percent of average DA LMP, is calculated as the average of hourly absolute (DA-RT) price difference divided by the average of hourly DA LMPs for the month



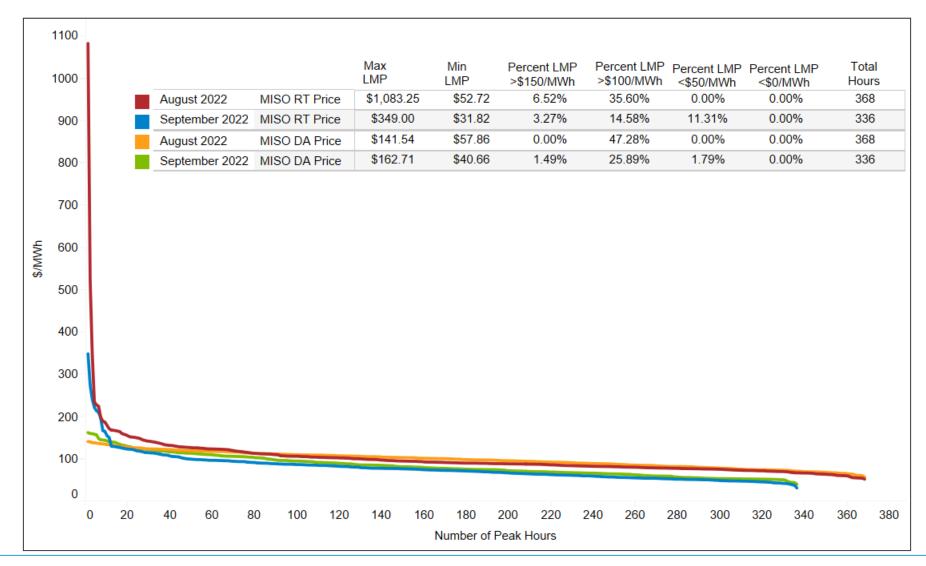
### MISO Day-Ahead and Real-Time Hub Locational Marginal Pricing



		ARKANSAS	ILLINOIS	INDIANA	LOUISIANA	MICHIGAN	MINNESOTA	MISSISSIPPI	TEXAS	MISO
Marginal	DA Peak	-4.38	2.01	7.73	-3.23	-0.02	-9.84	-5.48	-1.69	-1.86
Congestion Component	RT Peak	-2.69	2.30	5.38	-1.75	-0.08	-9.79	-2.82	-1.76	-1.40
of LMP	DA Off Peak	-0.20	-0.91	5.59	-0.35	2.29	-13.98	-1.25	0.17	-1.08
(\$/MWh)	RT Off Peak	-0.72	-0.37	5.43	-0.34	1.34	-16.30	-0.50	-0.51	-1.50

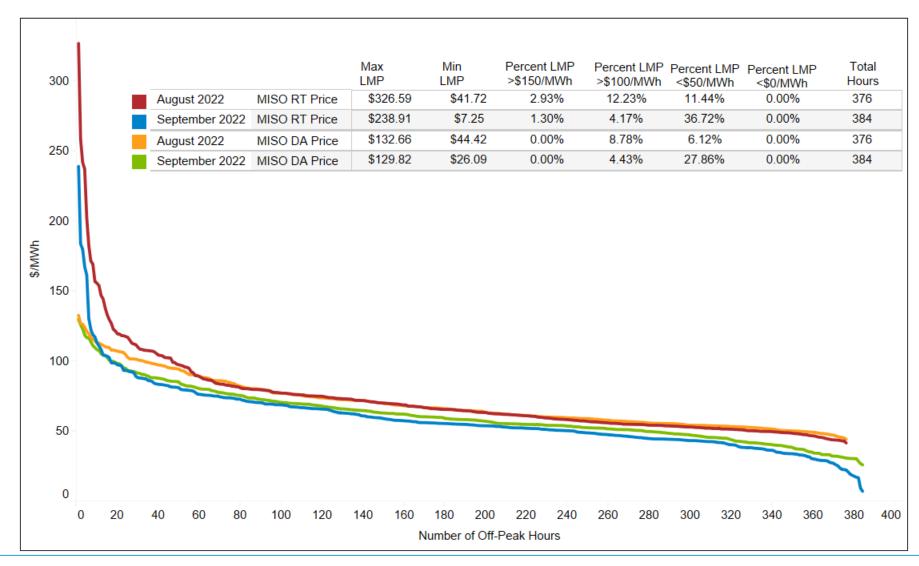


#### Price Duration Curve - Peak Hours



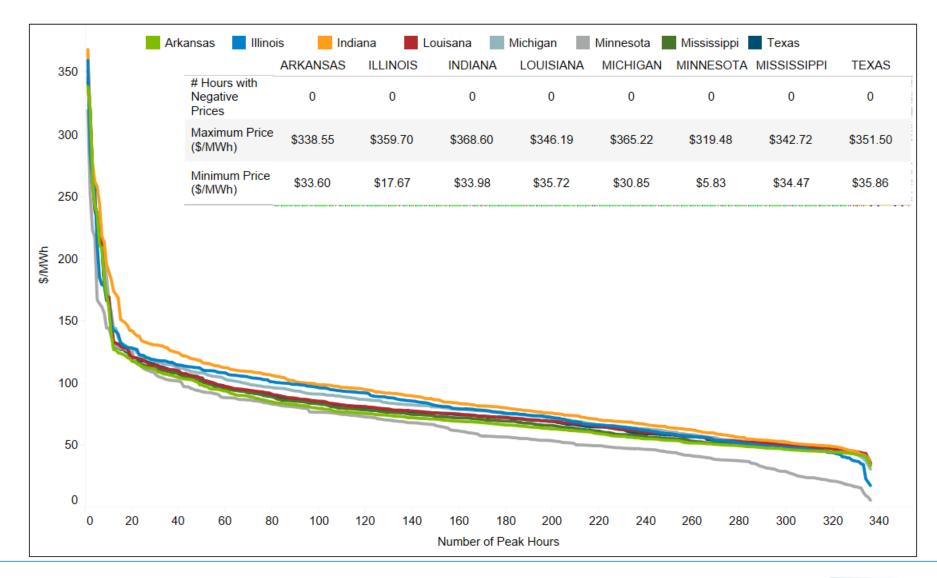


#### Price Duration Curve - Off-Peak Hours



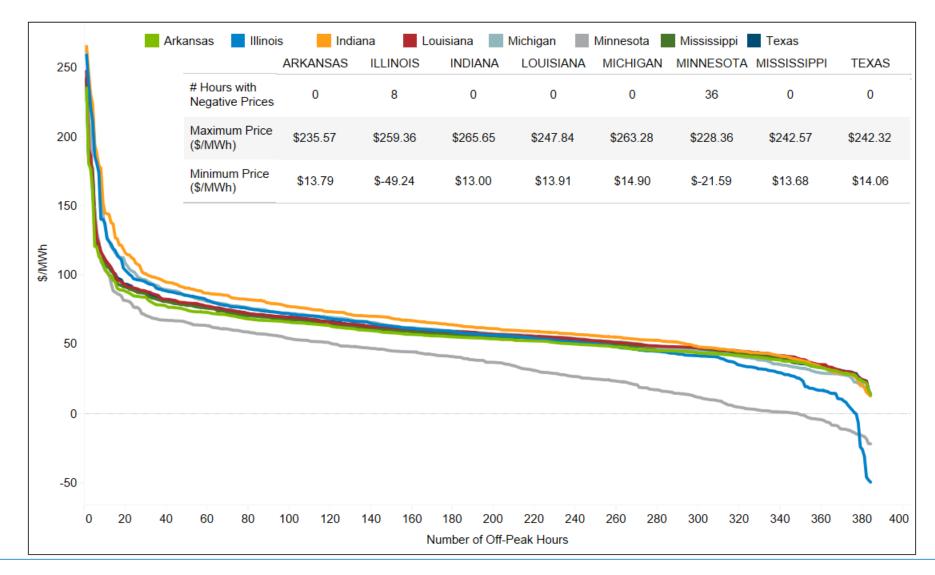


### MISO Hubs Real-Time Price Duration Peak Hours - September



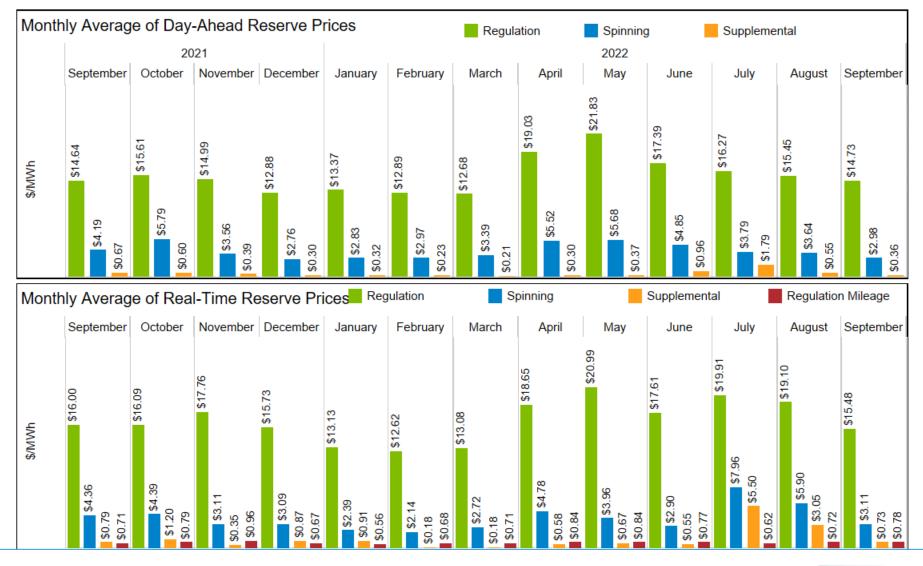


### MISO Hubs Real-Time Price Duration Off Peak Hours - September



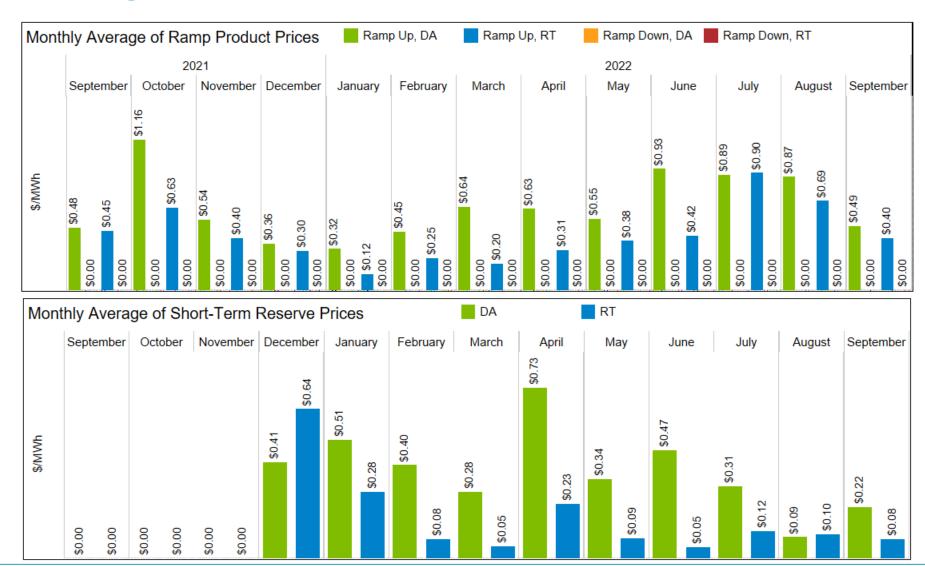


## Ancillary Services - Day-Ahead and Real-Time Market Clearing Prices

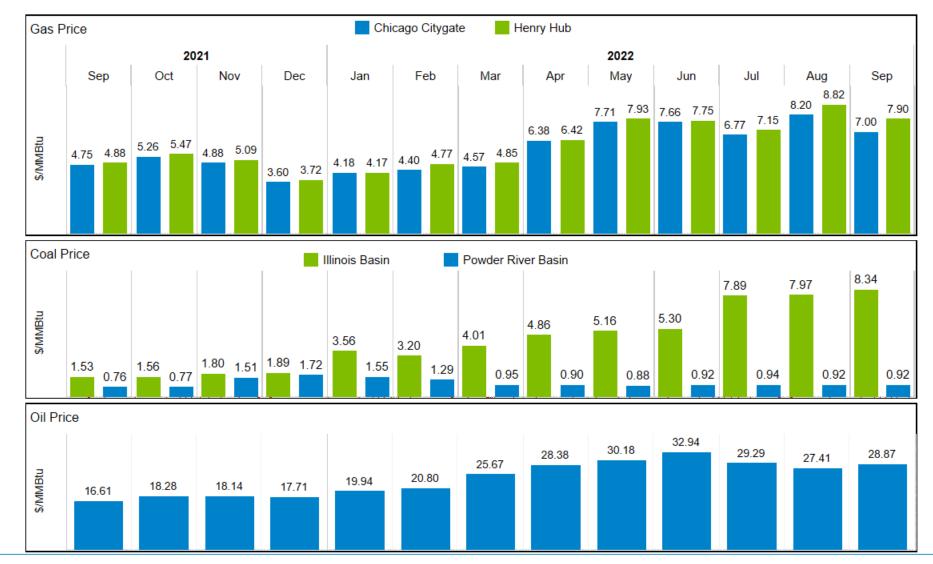




# Ancillary Services - Day-Ahead and Real-Time Market Clearing Prices

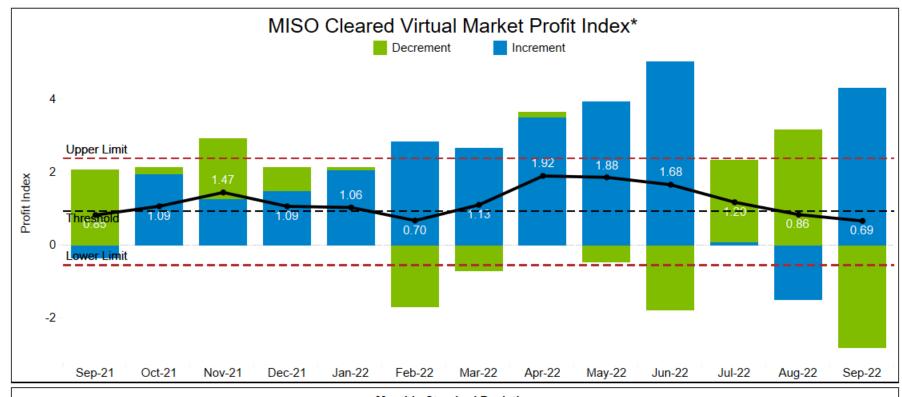


#### Nominal Fuel Prices





#### Monthly Average Gross Virtual Profitability



Monthly Standard Deviation												
Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
1.11	1.58	1.38	0.96	1.45	0.99	0.98	1.58	1.85	2.32	1.41	1.36	1.10

<sup>\*</sup> The virtual profitability market index is defined as the sum of profits/losses for all cleared virtual transactions divided by the volume (MWh) of total cleared transactions.

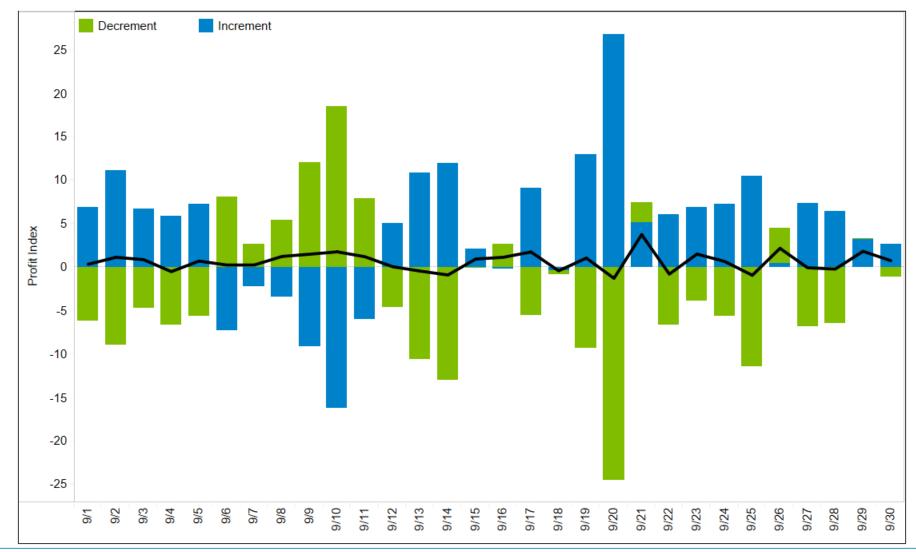
\* Virtual profits/losses are calculated by multiplying the cleared virtual MW and the imbalance between RT LMP and DA LMP for a cpnode, then summed across all cpnodes, all

<sup>\*</sup> Lower Limit is Threshold (average of monthly indices from the previous year) minus Daily Average Standard Deviation for the previous 13 months (current reporting month inclusi...



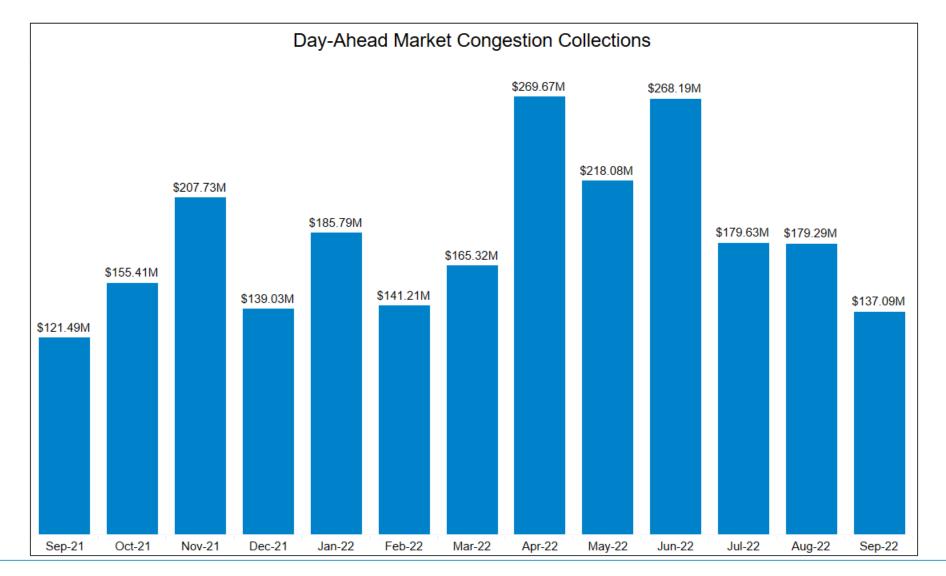
<sup>\*</sup> Upper Limit is Threshold (average of monthly indices from the previous year) plus Daily Average Standard Deviation for the previous 13 months (current reporting month inclusive)

#### Daily Gross Cleared Virtual Profitability



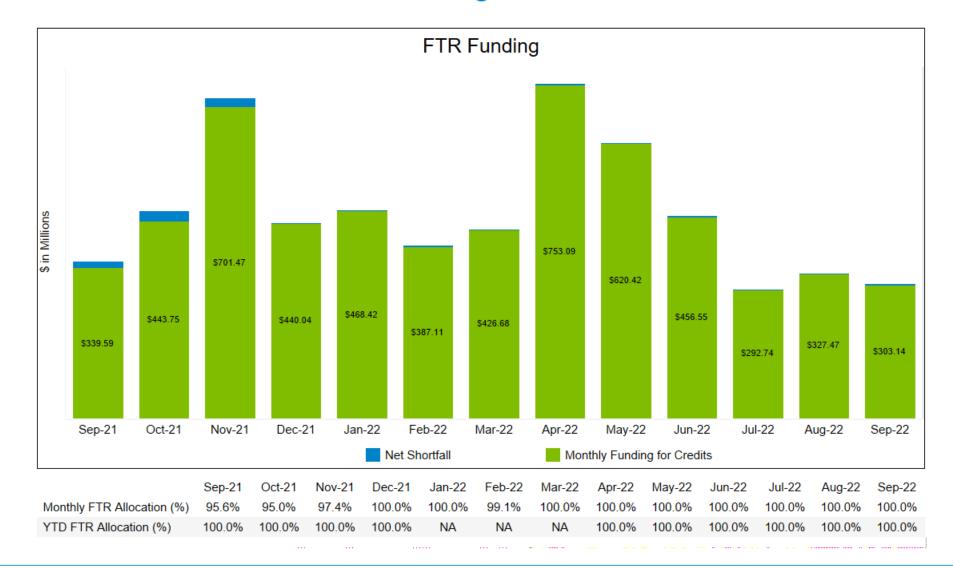


#### **Day-Ahead Congestion Collections**



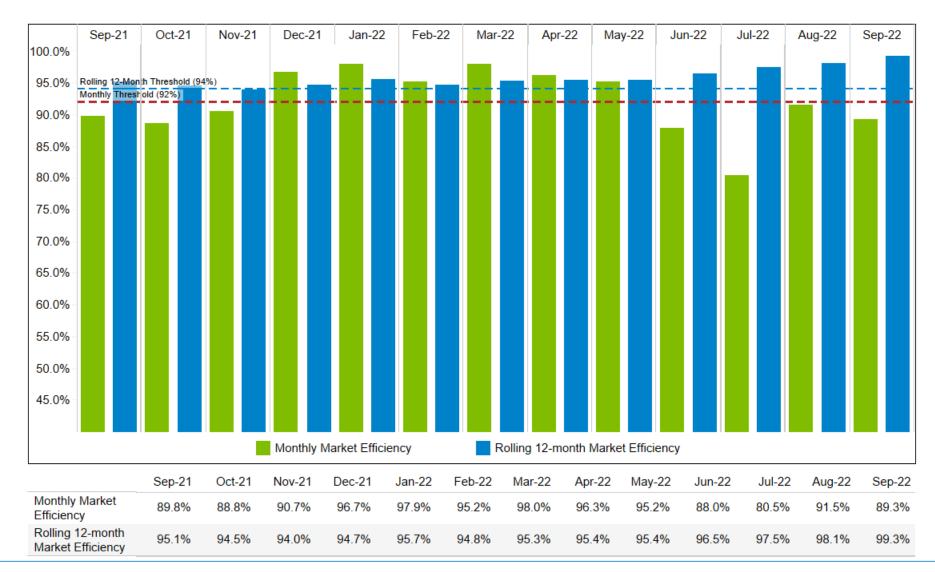


### Financial Transmission Rights, Monthly and Rolling Year-to-Date Allocation Funding





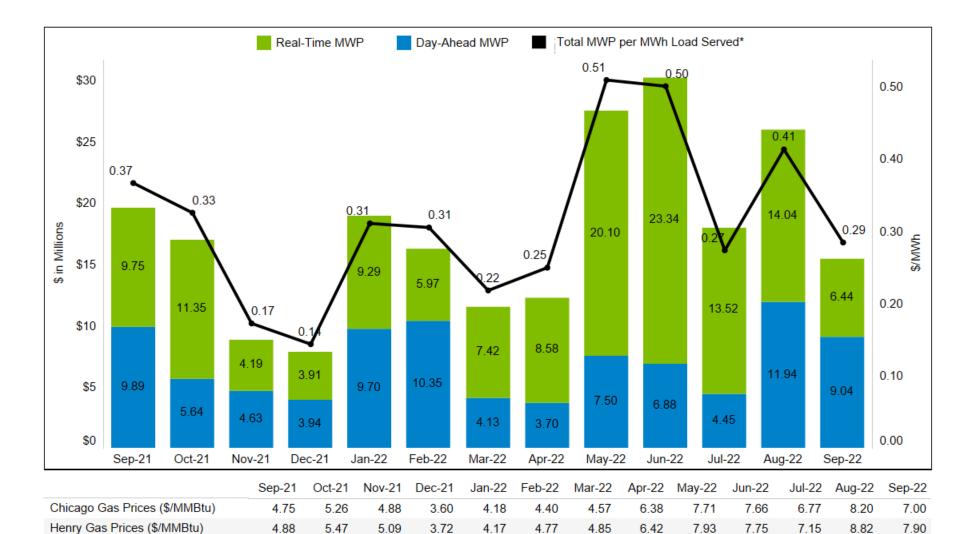
#### Market Efficiency Metric





#### Day-Ahead and Real-Time Revenue Sufficiency Guarantee







0.49

0.40

0.35

0.75

0.72

0.51

0.41

0.68

0.63

^^RSG Per MWh to Energy Price (%)

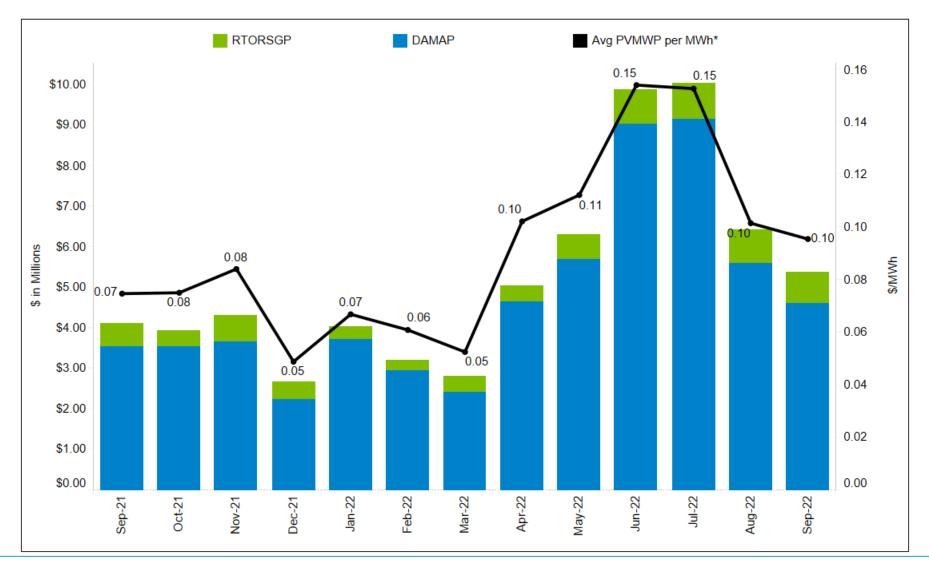
0.86

0.60

0.33

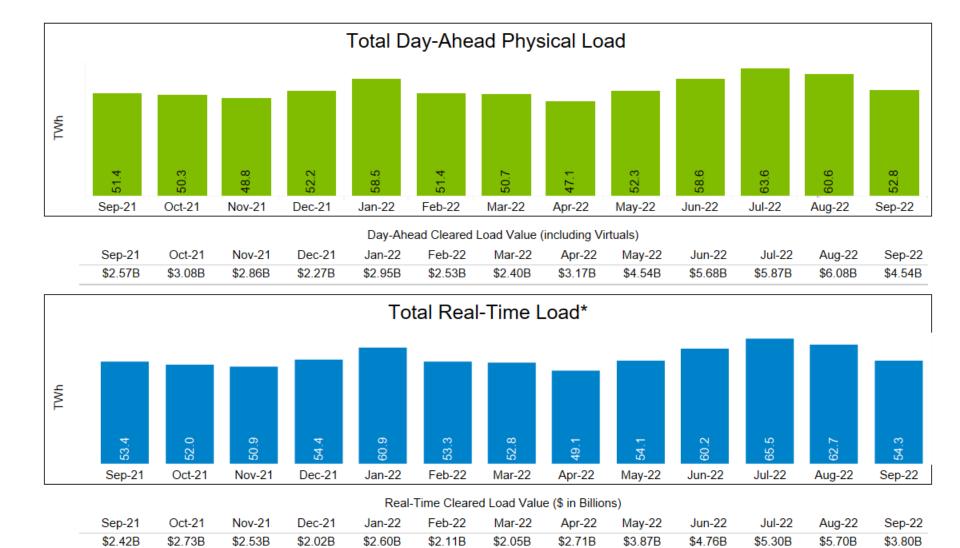
0.39

#### Price Volatility Make Whole Payment



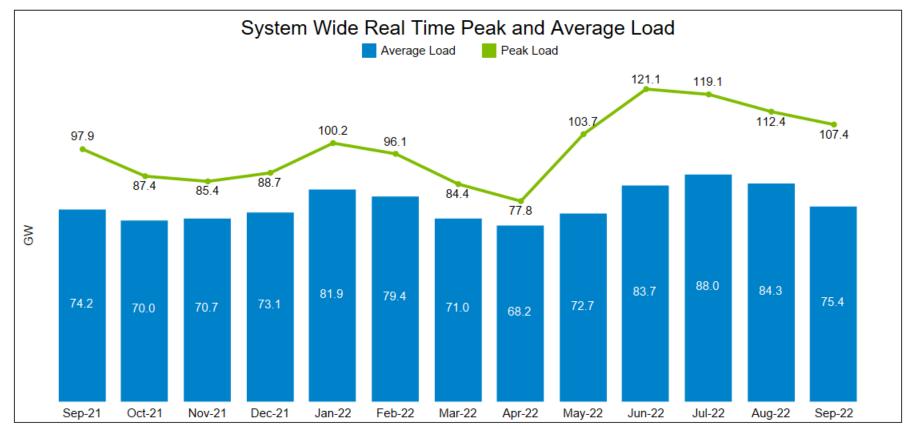


#### Day-Ahead and Real-Time Cleared Physical Energy





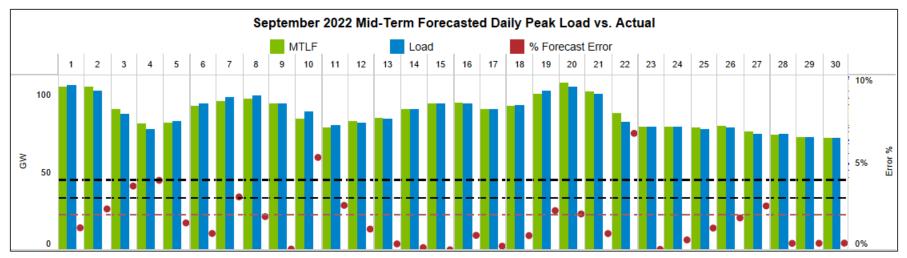
#### Monthly System Load and Temperature

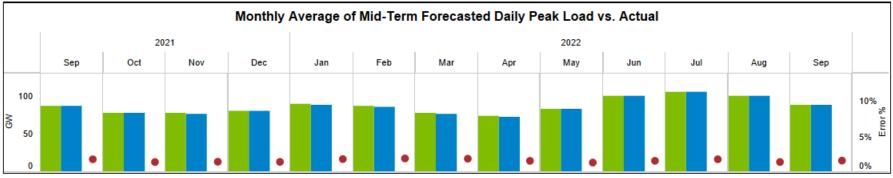


System Wide Load Weighted Temperature °F										
Sep-21 Aug-22 Sep-22										
Average	69°F	77°F	68°F							
Maximum	84°F	95°F	88°F							
Minimum	49°F	63°F	45°F							



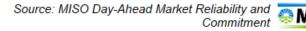
#### Day-Ahead Mid-Term Load Forecast\*





		20	21		2022								
	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
% Std of Error (CV)	58.99	84.40	60.74	78.37	69.12	72.72	112.33	65.44	105.95	83.62	84.54	81.96	94.64
Mean of Error (MW)	1,619	1,129	1,163	1,174	1,681	1,691	1,508	1,194	1,164	1,632	1,889	1,469	1,469
Std of Error (MW)	955	953	706	920	1,162	1,230	1,694	782	1,233	1,364	1,597	1,204	1,391

<sup>\*</sup> Monthly data based on the average of the daily integrated peak hours in the month

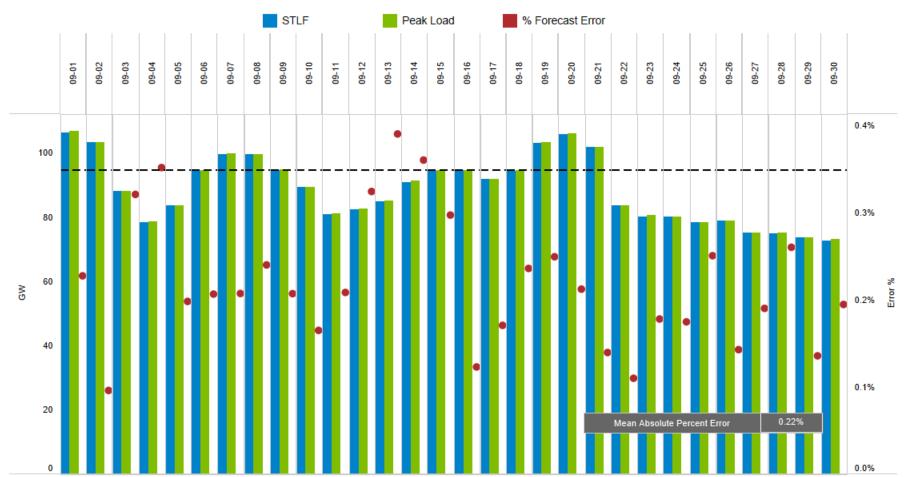


<sup>\*</sup> Daily data based on the integrated peak hour of the day

<sup>\*</sup> Peak Day and Hour End based on Hourly Integrated Peak Load Hour

#### Short-Term Load Forecast\*

#### September 2022 Short-Term Forecasted Daily Peak Load vs Actual

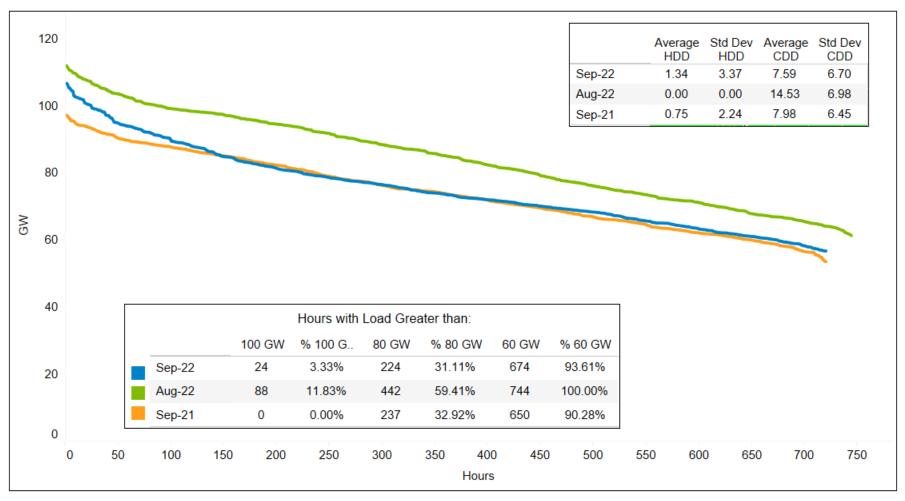


Daily data based on the average of five-minute interval data at the peak hour of the day Error Threshold calculated as 95% quantile of Forecast Error from Jan-Dec of the previous year

Peak Day and Hour End based on Hourly Integrated Peak Load Hour



#### **Load Duration Curve and Weather Summary**

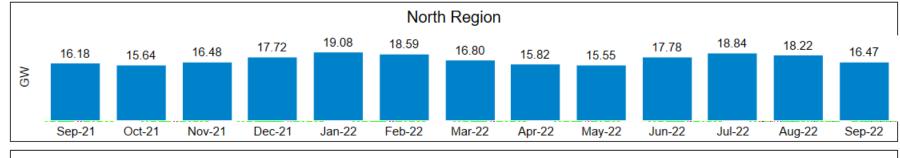


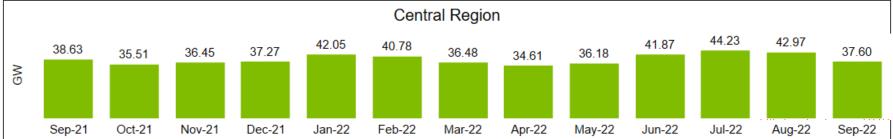
Load Weighted Heating Degree Days (HDD) is defined as max(62 - Load Weighted Weather Index, 0) Load Weighted Cooling Degree Days (CDD) is defined as max(Load Weighted Weather Index - 62, 0)

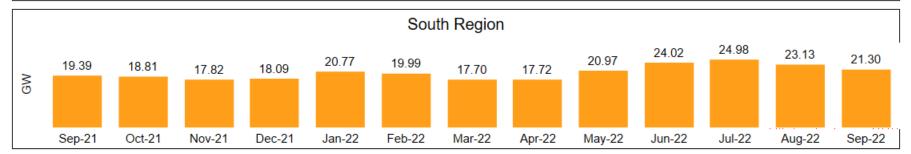
The weather index is the wind chill index for the winter months, dry bulb temperature during the fall and spring months, and heat index during the summer months.



#### Average Load by Region





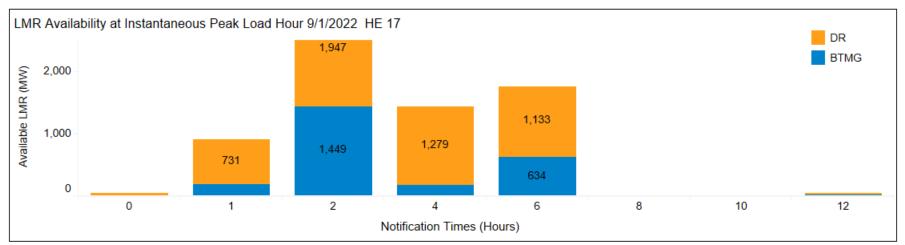


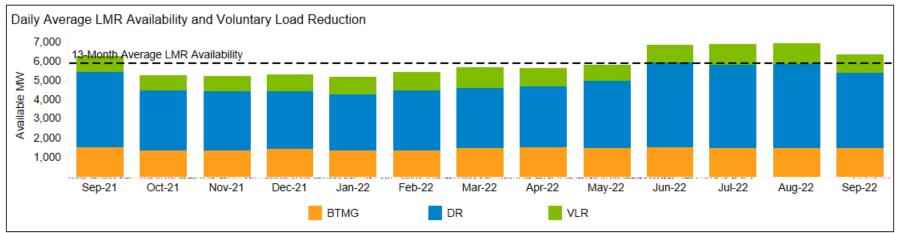
Hourly Integrated System Load Peak Hour Ending: 09/01/2022 17 EST

North	23.69 GW
Central	54.33 GW
South	30.31 GW
MISO	106.75 GW



#### Market Participant entered LMR Availability

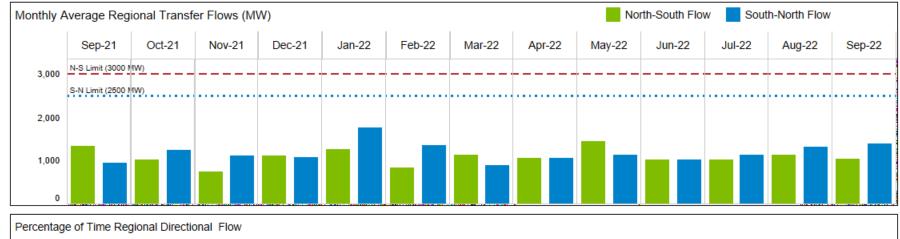




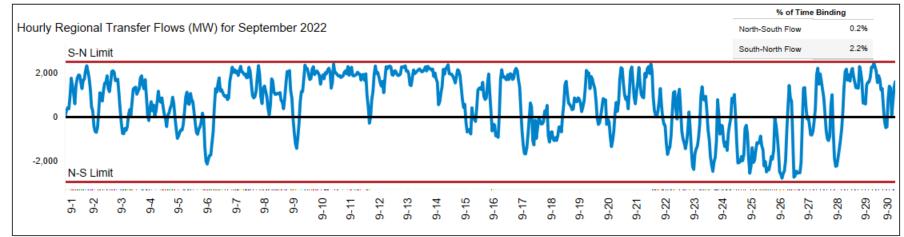
PRA Auction	BTMG (MW)	DR (MW)	Total BTMG and DR (MW)
2021-22	4,068	7,152	11,220
2022-23	4,169	7,542	11,711



#### Regional Directional Transfer\*\*



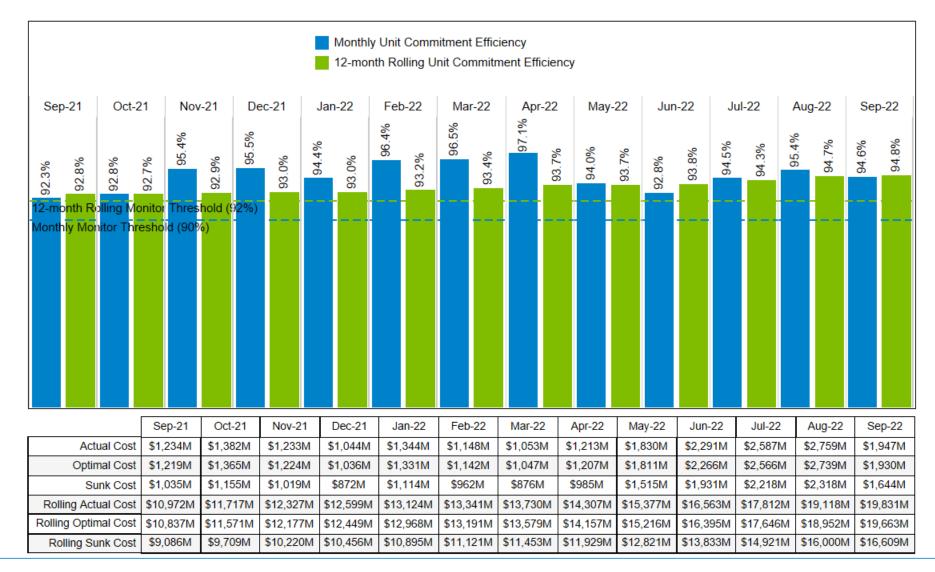
Percentage of Time Regional Directional Flow													
	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
North-South Flow	54%	38%	28%	44%	8%	29%	56%	45%	58%	43%	35%	26%	30%
South-North Flow	46%	62%	73%	56%	92%	71%	44%	55%	42%	57%	65%	74%	70%





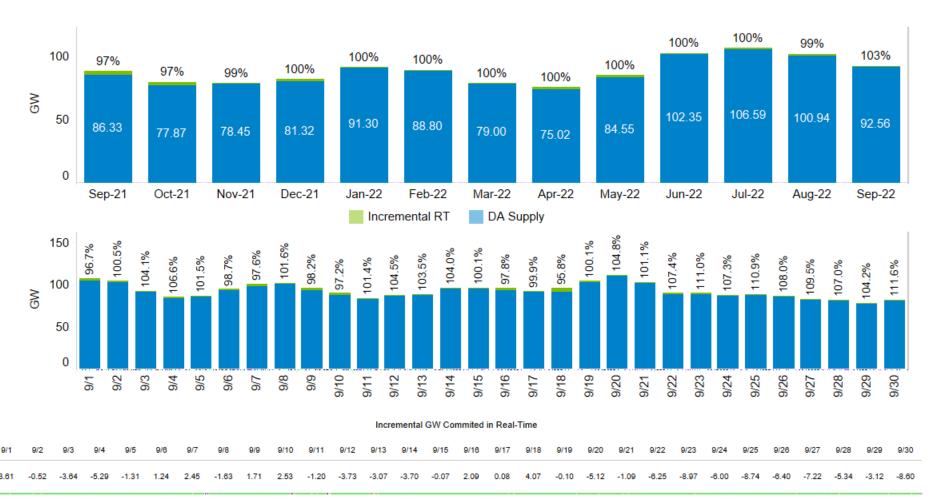
#### **Unit Commitment Efficiency**

Effectively commit generation to meet demand obligations and mitigate constraints





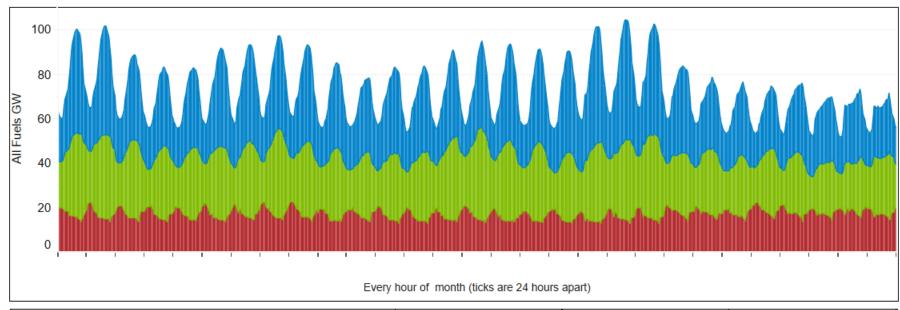
### Day-Ahead Supply and Real-Time Load Obligation at the Peak Load Hour



Day-Ahead Supply is the Day-Ahead Economic Maximum received in Real-Time plus Behind-the-Meter plus Day-Ahead NSI at the Peak Hour Real-Time Obligation is the Real-Time ICCP Load plus Real-Time Regulation Requirement plus Real-Time Spinning Requirement at the Peak Hour Real-Time Increment is the Real-Time Obligation less Day-Ahead Supply at the Peak Hour Percents calculated as Day-Ahead Supply divided by Real-Time Obligation



### Self Committed and Economically Dispatched Energy - September 2022

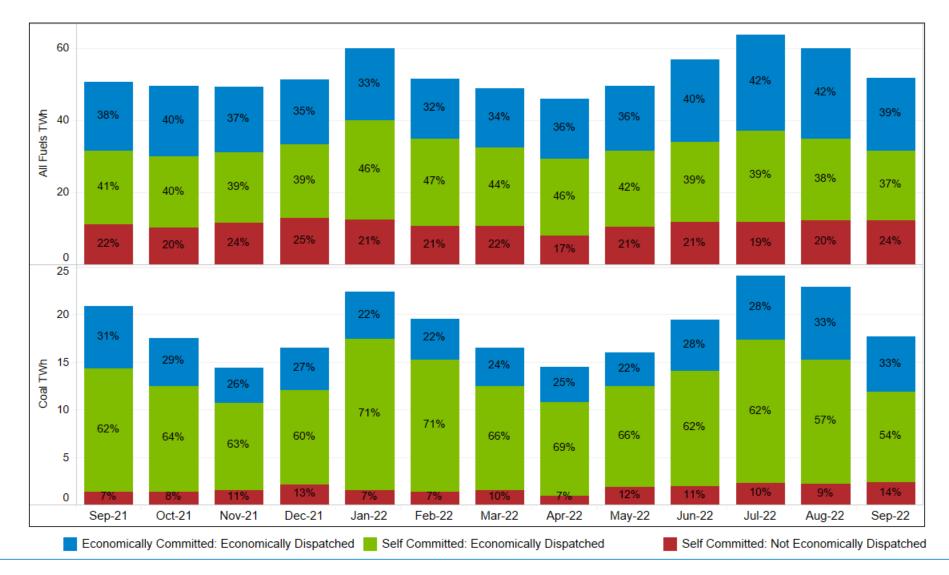


	All Fuels		Coal		Gas	;
	TWh	%	TWh	%	TWh	%
Economically Committed: Economically Dispatched	20.4	39%	5.8	33%	12.1	68%
Self Committed: Economically Dispatched	19.3	37%	9.5	54%	4.7	26%
Self Committed: Not Economically Dispatched	12.3	24%	2.4	14%	1.1	6%
Grand Total	52.0	100%	17.7	100%	17.9	100%

Gran	nd lotal		52.0	100 /0	17.7	100 /0	17.9	100 /0
	Economically Committed: Economically Dispatched	Generation committed by MISO and	d dispatched on eco	nomic offers.				
	Self Committed: Economically Dispatched	Generation that is self-committed, to their resource offer is satisfied. Self contract constraints.						
	Self Committed: Not Economically Dispatched	Energy from self-committed genera energy is not necessarily uneconor					dispatched. Bl	ock Loaded

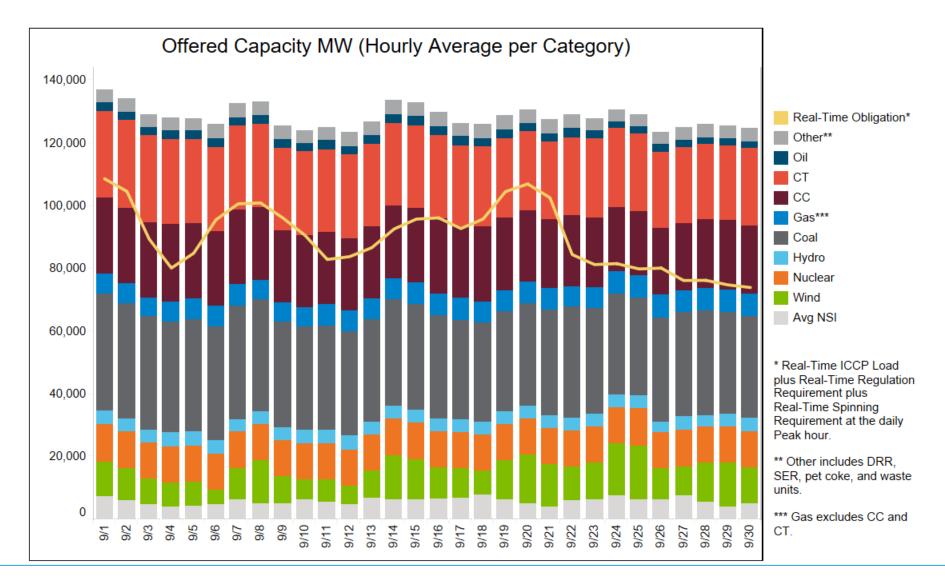


### Monthly Trend - Self Committed and Economically Dispatched Energy



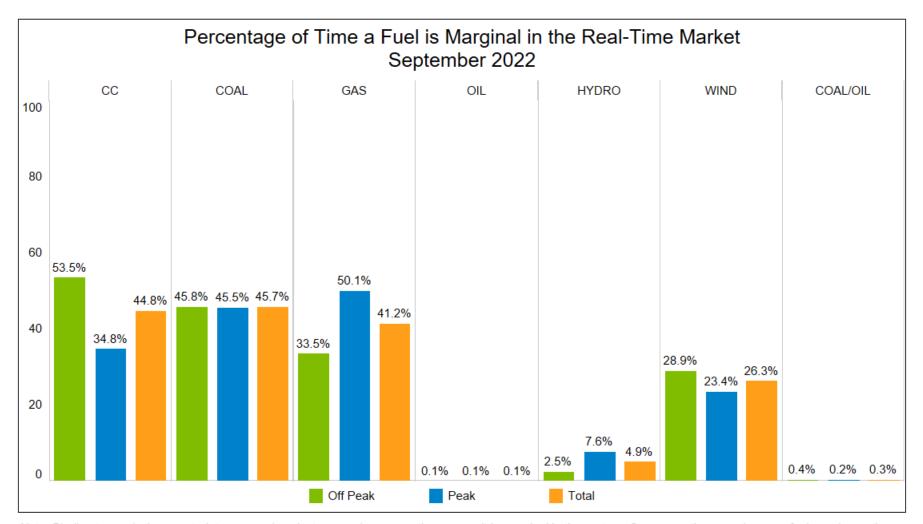


# Offered Capacity and Real-Time Peak Load Obligation





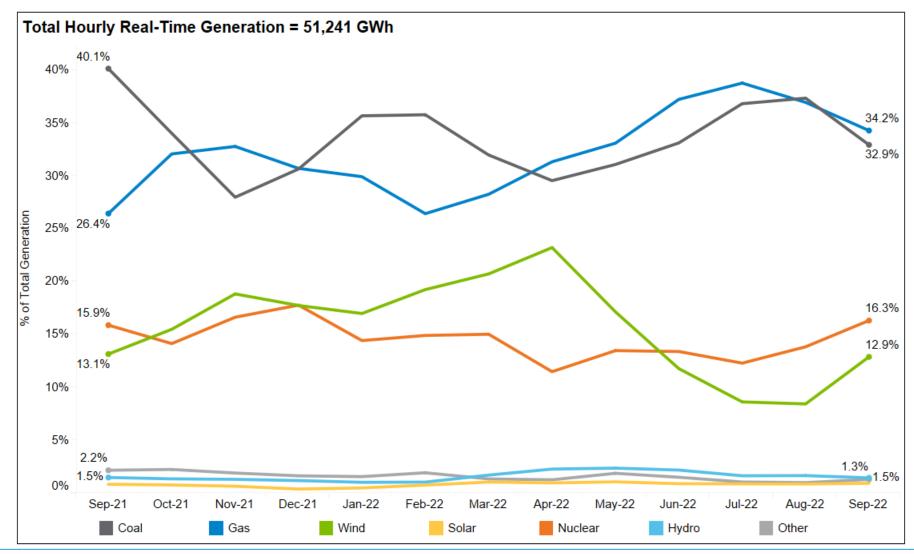
# Marginal Fuel



Note: Binding transmission constraints can produce instances where more than one unit is marginal in the system. Consequently, more than one fuel may be on the margin; and since each marginal unit is included in the analysis, the percentage may sum to more than 100%.

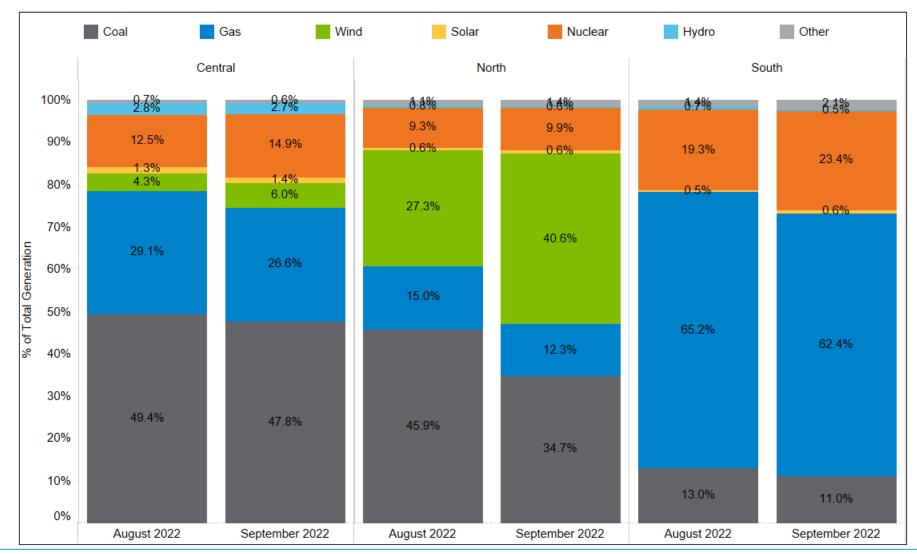


## Real-Time Generation Fuel Mix



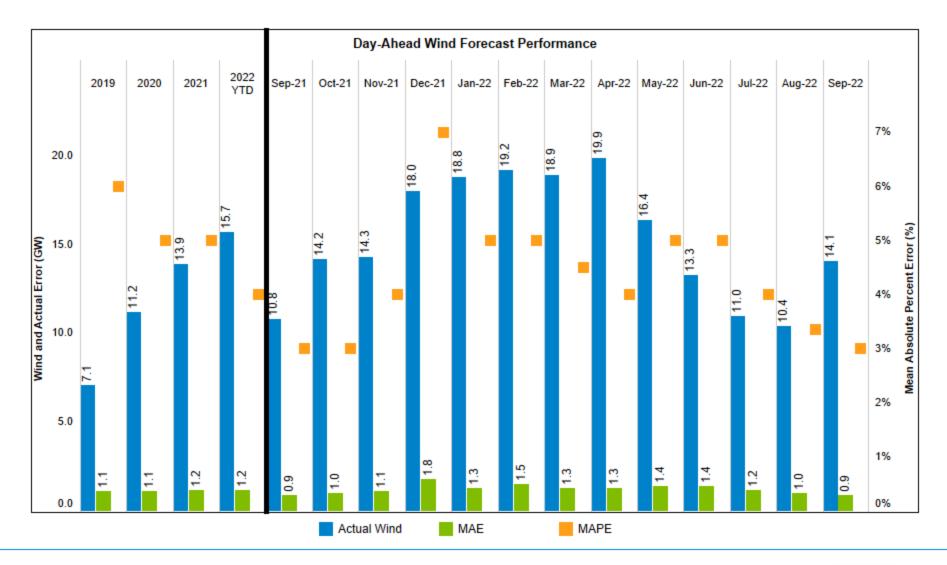


# Real-Time Generation Fuel Mix by Region



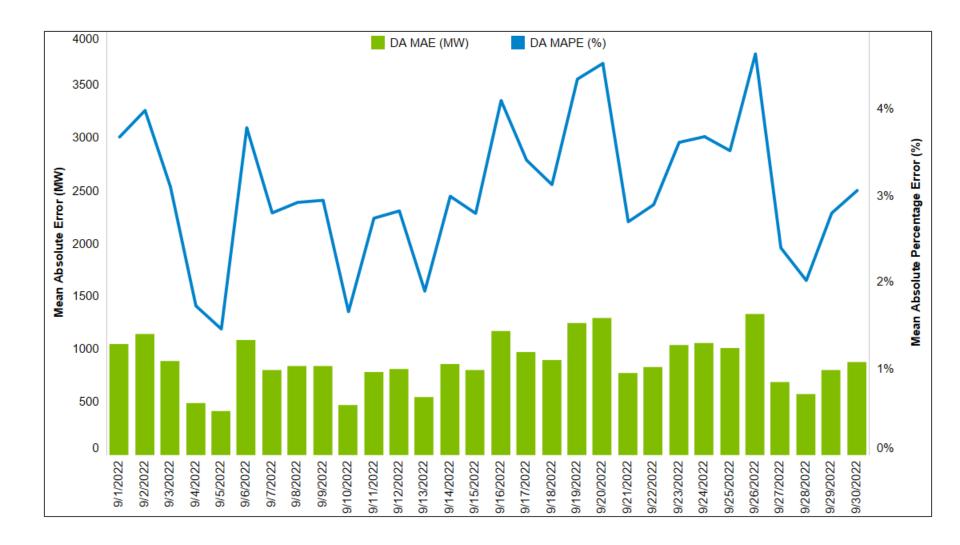


# Day-Ahead Wind Forecast Performance: Mean Absolute Error (MAE)





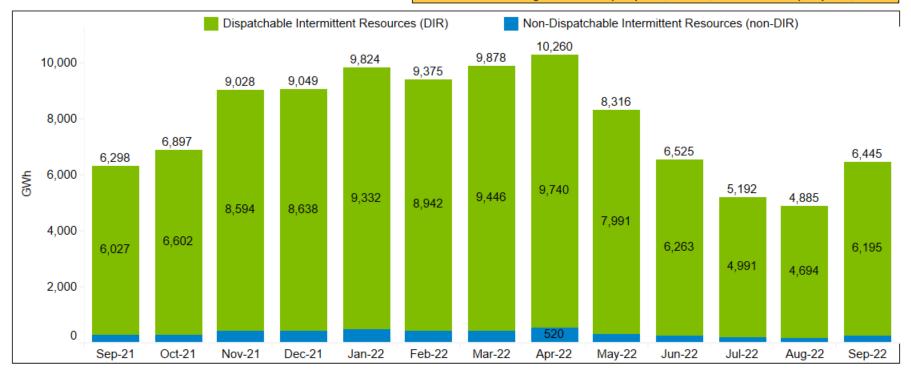
# Day-Ahead Wind Forecast Performance: Mean Absolute Percentage Error (MAPE)





# Monthly Wind Energy Generation

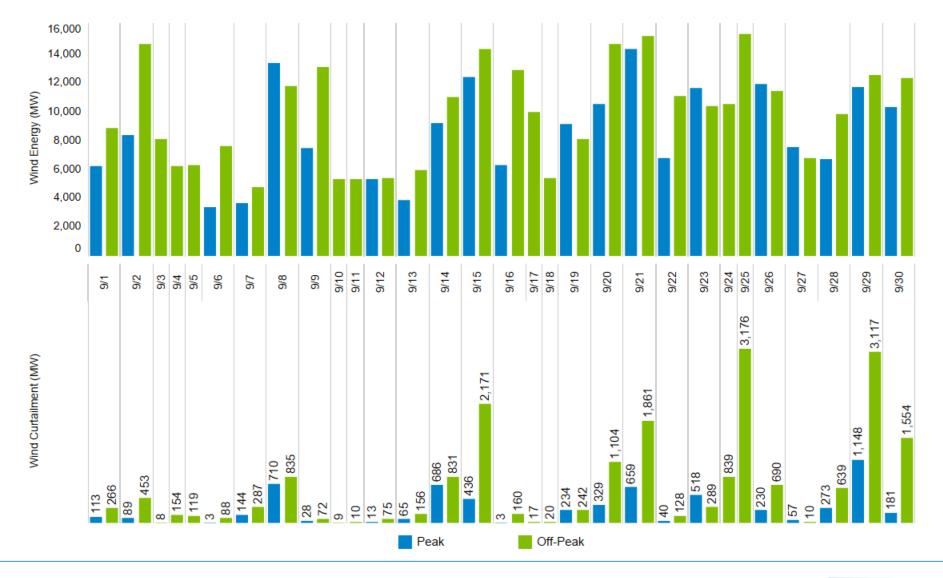
Registered Wind Capacity = 29,990 MW; Inservice Wind Capacity = 28,736 MW Registered DIR Capacity = 28,438 MW; Inservice DIR Capacity = 27,175 MW



	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
Peak Wind Date and Hour Ending	9/7 15	10/31 17	11/12 13	12/12 22	1/18 22	2/20 9	3/11 19	4/14 12	5/9 14	6/20 23	7/20 17	8/2 23	9/21 8
Peak hourly wind output (MW)	17,482	17,931	21,664	21,428	23,285	22,242	21,486	20,990	21,288	18,655	18,206	18,028	17,799
Peak wind output as % of MISO load in that hour	18.6%	27.3%	28.6%	28.1%	28.9%	28.8%	26.3%	28.6%	25.8%	19.8%	15.3%	19.6%	22.7%
Wind Energy as a percent of MISO Energy	12.8%	14.4%	18.5%	17.8%	16.6%	18.6%	20.3%	22.4%	16.9%	11.7%	8.5%	8.5%	13.3%
DIR dispatch below Max as % of avail. DIR	5.3%	6.6%	5.2%	3.5%	3.7%	4.5%	5.3%	8.8%	6.3%	4.4%	3.1%	1.9%	3.3%



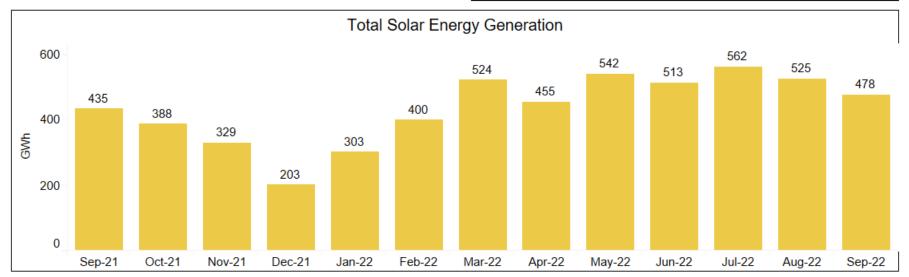
# Daily Average Wind Generation and Curtailment

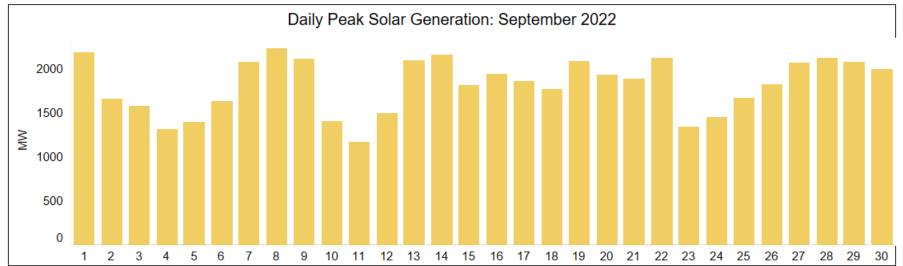




# Solar Energy and Daily Peak

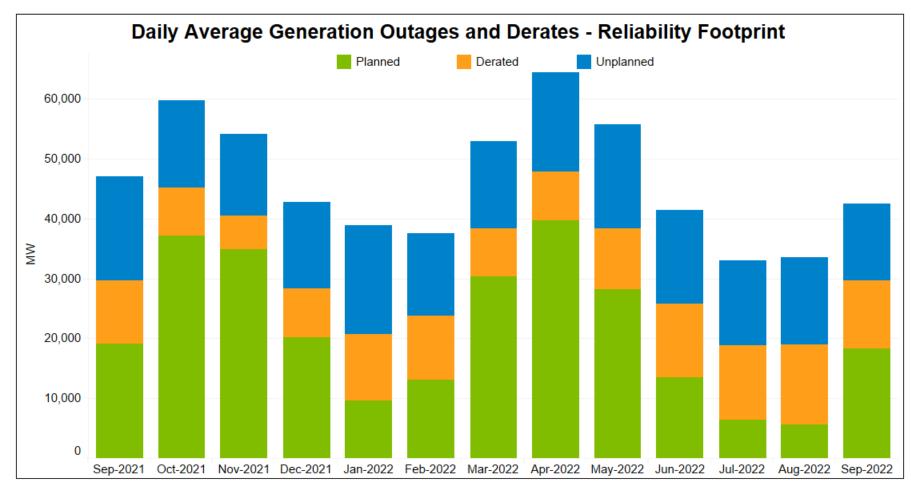
Registered Solar Capacity = 4,228 MW; Inservice Solar Capacity = 2,193 MW Registered DIR Capacity = 4,056 MW; Inservice DIR Capacity = 2,021 MW







# **Generation Outages and Derates**

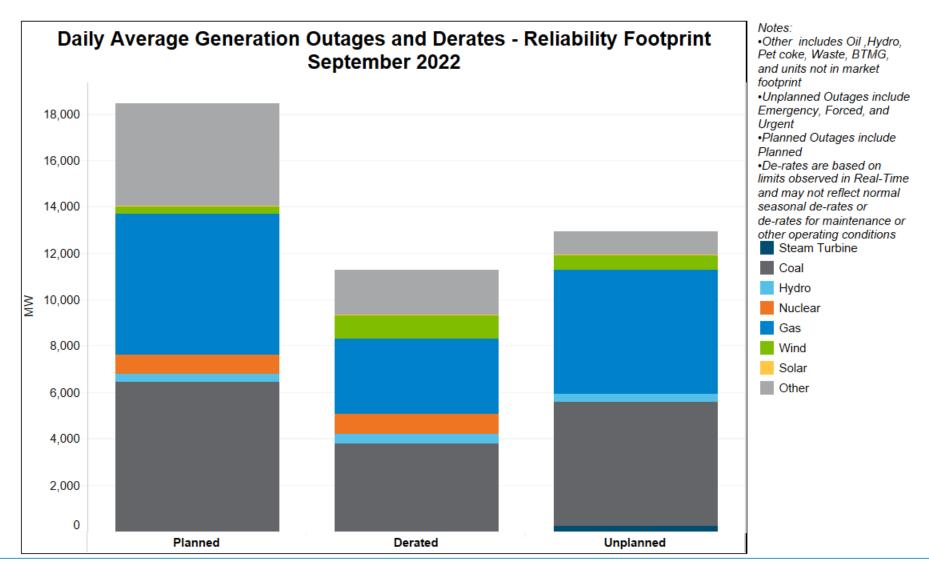


#### Notes:

- •Unplanned Outages include Emergency, Forced, and Urgent
- Planned Outages include Planned
- •De-rates are based on limits observed in Real-Time and may not reflect normal seasonal de-rates or de-rates for maintenance or other operating conditions

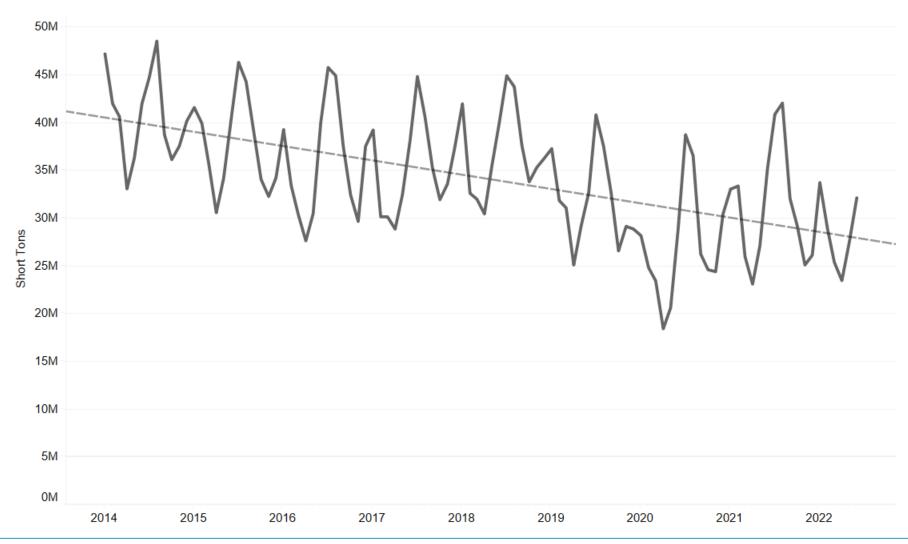


# Generation Outages by Fuel

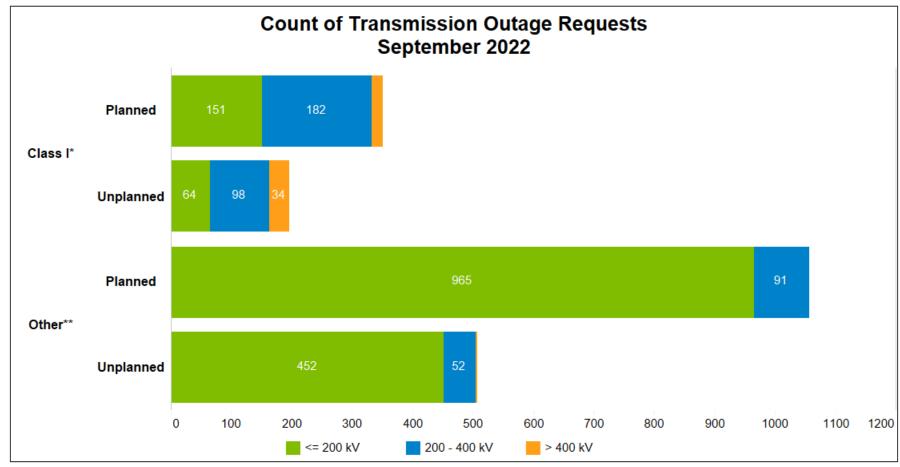




## **Carbon Emissions**



## **Transmission Outages**



#### Notes:

- •Class 1 is any facility which has a reliability or market impact on transmission system operations
- •Other is any facility which does NOT have a reliability or market impact on transmission system operations
- •Unplanned Outages include Emergency, Forced, Discretionary and Urgent
- •Planned Outages include Planned, Opportunity

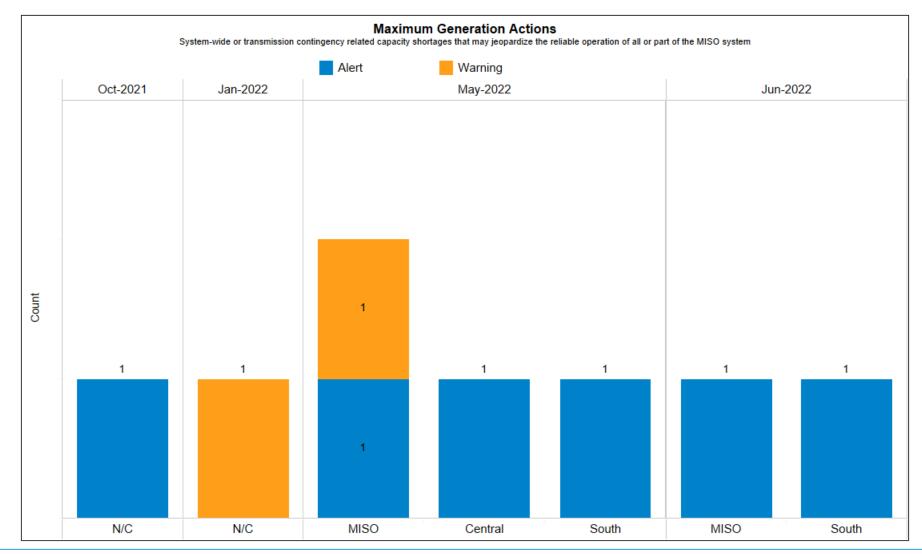


# **MISO Inadvertent Balance**

Month/Year	Net	On-Peak	Off-Peak
9/1/2021	-18,737	-10,010	-8,727
10/1/2021	-37,032	-23,491	-13,541
11/1/2021	-27,420	-13,996	-13,424
12/1/2021	-25,218	-16,370	-8,848
1/1/2022	-23,219	-10,354	-12,865
2/1/2022	-7,184	-1,116	-6,068
3/1/2022	8,219	7,313	906
4/1/2022	24,883	15,522	9,361
5/1/2022	19,674	8,644	11,030
6/1/2022			
7/1/2022			
8/1/2022			
9/1/2022			
Running Total from 2009	35,446	-11,113	46,559

MISO

### **Generation Notifications**

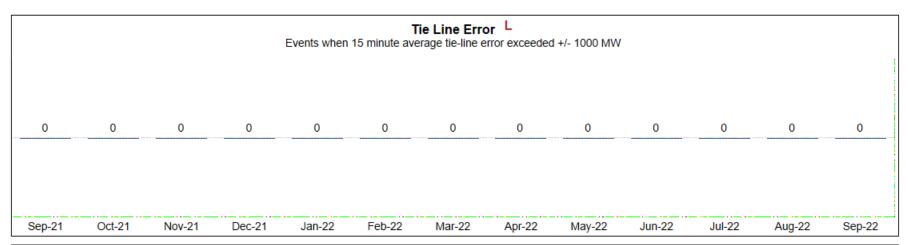


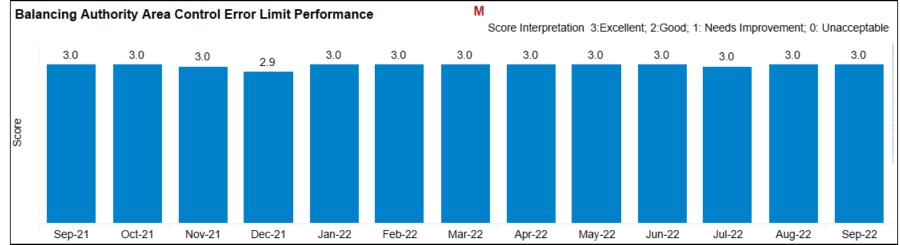


<sup>\*</sup> Alerts – forecasting specific emergency situations in a future time-frame \* Warnings – experiencing initial stages of an emergency situation and taking action

<sup>\*</sup> Events – experiencing an emergency situation and taking action

### Tie Line and BAAL Performance

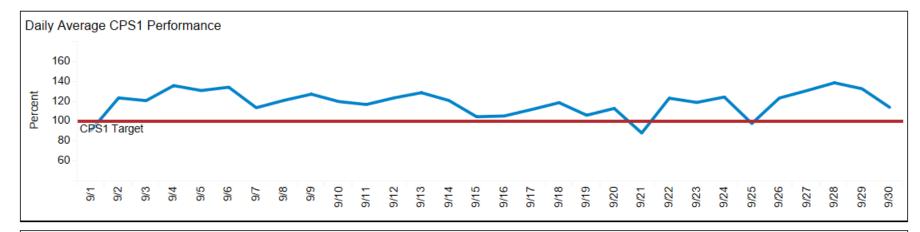




The Balancing Authority Area Control Error Limit (BAAL) measures control performance over the <u>short-term</u>. Exceeding BAAL for a continuous time period greater than 30 minutes constitutes a non-compliant event. The daily MISO BAAL performance rating is the lowest scored incident of the day.



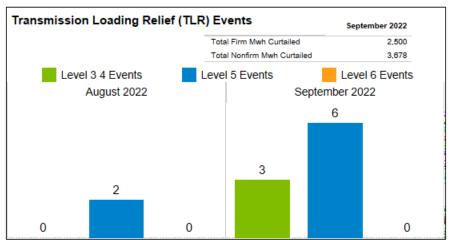
### **CPS1** Performance



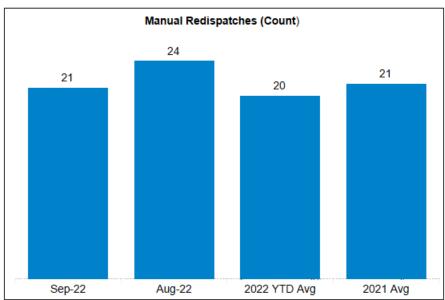


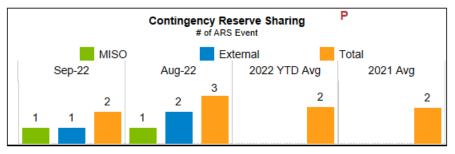


# Reliability — Other Metrics









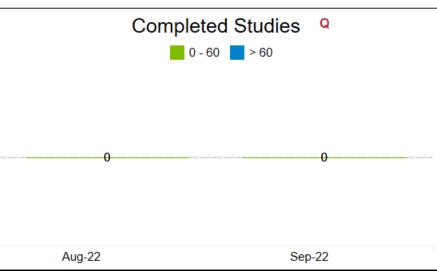
#### MISO deployed Contingency Reserves \*\*

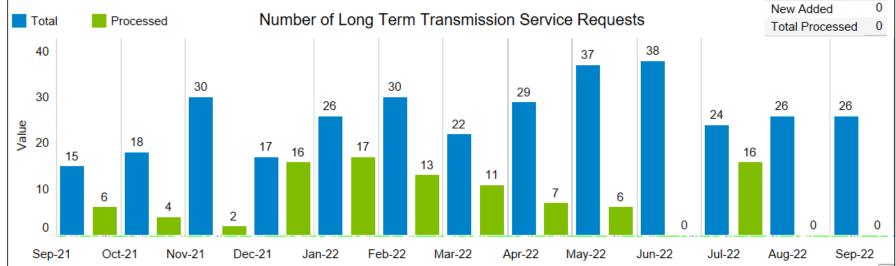
Date	HE	Deployment Type	MW
9/9/2022	14	ONLINE	352
9/19/2022	OFFLINE		161
8/18/2022	,	ONLINE	1,687
8/10/2022	22	ONLINE	101
8/13/2022	1	ONLINE	933



# **Transmission Service Request**





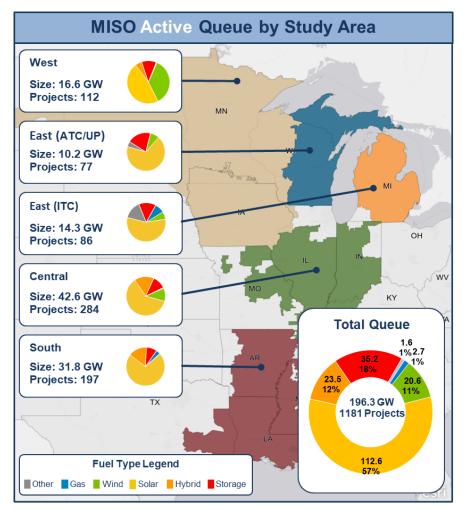


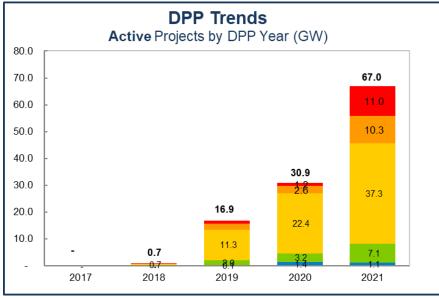


## Generator Interconnection: Queue Overview

The current generator interconnection queue consists of **1181** active projects totaling **196.3** GW

Updated: 10/27/2022





#### Notes:

- The total active queue size is 1181 projects totaling 196.3 GW
  - o 46 projects GIAs completed in 2022
  - o **29** projects have withdrawn in 2022
- In the past 90 days there were:
  - o 18 project(s) that completed GIAs
  - o 6 projects that withdrew from the queue
- **DPP-2022-Cycle**: Application Deadline date was 9/15/2022
  - Application validations are ongoing
  - Initial queue numbers expected for December report



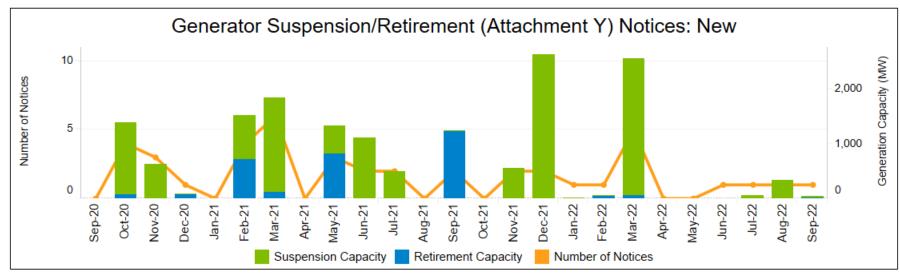
# Generator Interconnection: Queue Status

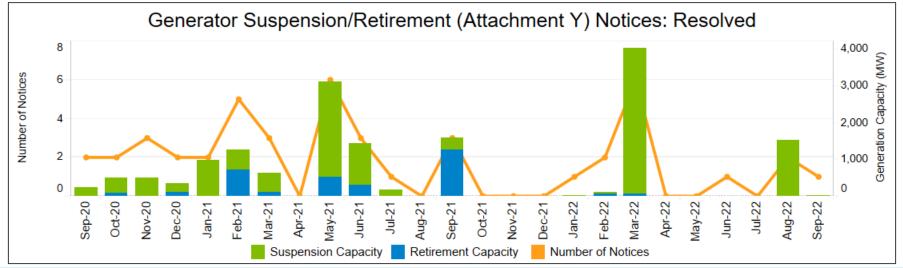
MISO is managing **21** ongoing queue cycles with **5** more set to start in the next 12 months

Updated: 10/01/2022

Study Area	Study Cycle	Number of Projects	MWs	Estimated Completion Date	Study Status	Study Comments
	DPP-2018-APR	34	7,344	4/30/2023	DPP 3	
Control	DPP-2019-Cycle	76	12,417	5/2/2023	DPP 3	AFS Delay
Central MO, IL & IN	DPP-2020-Cycle	85	13,173	8/28/2023	DPP 1	MISO Delay
1410,12 4114	DPP-2021-Cycle	119	17,586	9/27/2023	DPP 1	IC Delay
	DPP-2022-Cycle	TBD	TBD	12/18/2023	Pre-Study	
	DPP-2019-Cycle	13	1,607	5/4/2023	DPP 3	
East (ATC)	DPP-2020-Cycle	29	3,850	4/10/2023	DPP 2	AFS Delay
WI & MI UP	DPP-2021-Cycle	37	5,016	9/27/2023	DPP 1	IC Delay
	DPP-2022-Cycle	TBD	TBD	12/18/2023	Pre-Study	
	DPP-2019-Cycle	26	3,271	12/3/2022	DPP 3	
East (ITC)	DPP-2020-Cycle	21	3,872	2/18/2023	DPP 2	
MI	DPP-2021-Cycle	54	8,907	9/27/2023	DPP 1	IC Delay
	DPP-2022-Cycle	TBD	TBD	12/18/2023	Pre-Study	
	DPP-2019-Cycle	34	5,545	10/28/2022	GIA In Progress	
South	DPP-2020-Cycle	48	6,542	2/11/2023	DPP 3	
TX, AR, LA & MS	DPP-2021-Cycle	144	24,603	9/27/2023	DPP 1	IC Delay
	DPP-2022-Cycle	TBD	TBD	12/18/2023	Pre-Study	
	DPP-2017-AUG	10	1,408	1/13/2022	GIA In Progress	
	DPP-2018-APR	20	2,317	5/11/2022	GIA In Progress	
West IA, WI, MN, ND, SD	DPP-2019-Cycle	24	4,314	4/22/2023	DPP 3	MISO Delay
& MT	DPP-2020-Cycle	30	3,638	4/9/2023	DPP 2	TO Delay
	DPP-2021-Cycle	66	10,534	9/27/2023	DPP 1	IC Delay
	DPP-2022-Cycle	TBD	TBD	12/18/2023	Pre-Study	

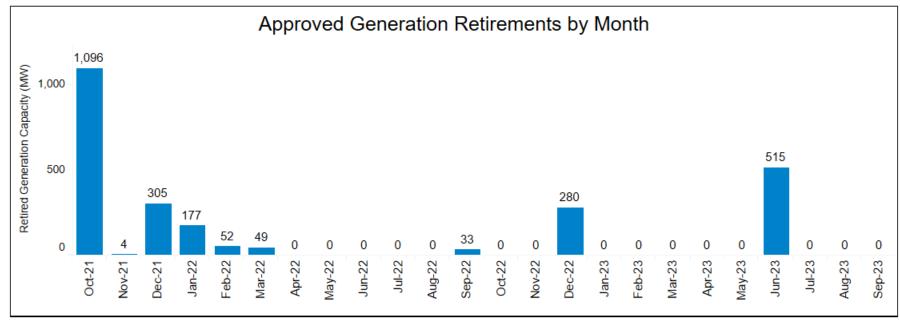
# Generator Suspension/Retirement - New and Resolved

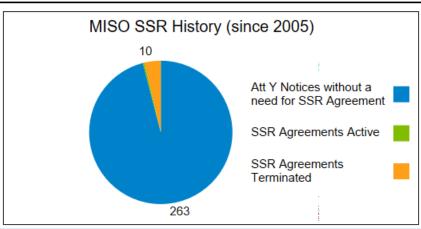






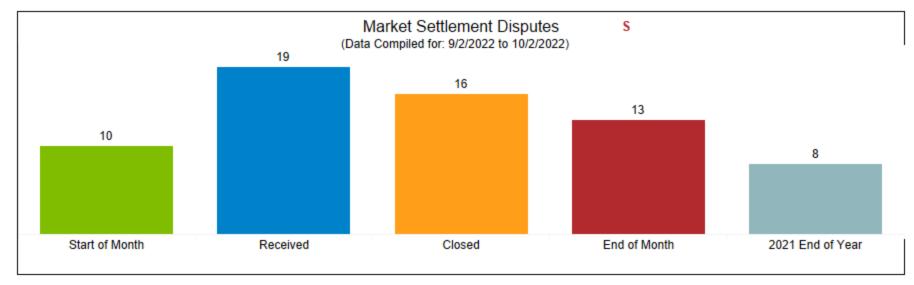
# Generator Suspension/Retirement - Overall







#### Settlements/Client Services and Readiness







# IT Infrastructure and Operations is focused on providing secure, reliable and efficient technology

#### Through July 2022

Short-Term Incentive Metrics

	Apr-22	May-22	Jun-22	Jul-22	Trend	YTD	Threshold   Target   Excellent
Critical Systems (Availability %)	100	99.91	100	100	$\longleftrightarrow$	99.97	99.91   99.93   99.95
Number of Critical System Incidents Exceeding 30 Minutes	0	0	0	0	$\longleftrightarrow$	0	4 3 2

Other Availability Metrics

	Apr-22	May-22	Jun-22	Jul-22	Trend	Monthly Target
ICCP (Availability %)	99.98	99.95	99.99	99.97	<b>+</b>	99.5
Customer Facing Applications - Portals (Availability Index)	9	10	10	10	<b></b>	10 of 10
Markets (Availability Index)	3	4	3	3		3 of 4
Reliability Targets (Availability Index)	4	4	4	4	$\rightarrow$	4 of 4



# Dashboard Metric Criteria (1 of 2)

\*New or revised 2022 Metric;

Five days in February 2021 have been removed from threshold calculations

Operational Excellence											
Metric	Chart	Expected	Monitor	<b>▼</b> Review	Metric	Chart	Expected	Monitor	<b>▼</b> Review		
Percentage Price Deviation*	А	Absolute DA-RT price difference divided by DA LMP <=22.2%	Absolute DA-RT price difference divided by DA LMP is >22.2% but <=25.7%	Absolute DA-RT price difference divided by DA LMP >25.7%	Unit Commitment Efficiency	Н	Monthly Metric >= 90% AND Rolling 12- Month Metric >= 92%	Not in Good Status AND 90% > Monthly Metric >= 85% and 92% > Rolling 12-Month Metric >= 90%	Not in Good AND Not in Monitor Status		
Monthly Average Gross Virtual Profitability*	В	Within the standard deviation bands (threshold \$0.93/MWh)	Outside the stand	dard deviation bands	Real-Time Obligation fulfilled by Day- Ahead Supply at the Peak Hour	1	>=95%	>=93% but <95%	<93%		
FTR Funding	С	Monthly FTR Allocation % is >=92% and YTD FTR Allocation % is >=96%	Not in good status AND Monthly FTR Allocation % is >=87% AND Rolling 12- month FTR Allocation % is >=93%	Not in Good AND not in Monitor status	Day Ahead Wind Generation Forecast Error*	К	# of days that the hourly average forecast error exceeds 10% <= 6	# of days that the forecast error exceeds 10% >6 or Forecast error exceeds 15% in = 3 days	# of days that the forecast error exceeds 10% >8 or Forecast error exceeds 15% in > 3 days or Forecast error resulted in declaring 1 Real Time Event		
Market Efficiency Metric	D	Monthly Metric is >= 92% and Rolling 12-Month Metric is >= 94%	Not in Good Status AND Monthly Metric is >= 87% and Rolling 12-Month Metric is >= 92%	Not in Good AND not in Monitor status	Tie Line Error	L	<=1	>1 but <=3	>3		
^^RSG per MWh to Energy Price*	Е	<=0.78%	>0.78% and <=0.98%	>0.98%	Control Performance – BAAL	М	Monthly performance score >=2	Monthly performance score<2 but >=1	Monthly performance score <1		
Day Ahead Mid- Term Load Forecast**	F	error exceeds 3% <=6	t error exceeds 3% > 6 OR # days that forecast error exceeds s 4% > 4 OR forecast	# of days that forecast error exceeds 3% > 10 OR # days that forecast error exceeds 4% > 8 OR forecast error exceeds 7% on >= 1 day OR Forecast error resulted in declaring 1 Real Time Event	Control Performance – CPS1 and CPS1 12-month rolling	N	>=100%	<100%			



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# Dashboard Metric Criteria (2 of 2)

\*New or revised 2022 Metric;

Five days in February 2021 have been removed from threshold calculations

Operational Excellence									
Metric	Chart	Expected	Monitor	<b>▼</b> Review	Metric	Chart	<ul><li>Expected</li></ul>	Monitor	<b>▼</b> Review
Short-Term Load* Forecast	G	Forecast error exceeding the 95% percentile of forecast error for the past year <= 2 days	3 days <= Forecast error exceeding the 95% percentile of forecast error for the past year <= 5 days	Forecast error exceeding the 95% percentile of forecast error for the past year > 5 days	ARS Deployment	Р	DCS monthly average % recovery (APR) = 100%	Analysis of event not yet complete	DCS monthly average % recovery (APR) confirmed < 100%
Customer Service									
System Impact Study Performance	Q	Studies completed in less than 60 days >=85%	Studies completed in less than 60 days <85% but >=75%	Studies completed in less than 60 days <75%	Settlement Disputes	S	Increase of up to 20 disputes	Increase of between 20 and 50 disputes	Increase of more than 50 disputes

