



# Data Request Process

# So, you need data?

**MISO evaluates thousands of requests annually for both public and private data, and posts a myriad of reports for use by stakeholders. See what's already available on our [Market Information](#) page!**

- **All data requests are submitted through Client Services and Readiness (CSR). What can you access?**
  - Private Market Participant data is only available to authorized parties. Contact CSR for more information.
  - Public archived data is available by request from the Data Services team, consulting with Business Area Owners and Legal authorities as needed.
  - Requests for the posting of new, public data or reports are assessed by MISO and reported through a Data Request Tracking spreadsheet to the Steering Committee.
- **How do you submit a request?**
  - General and Authorized Contacts can submit a Help Center Data Request case here : [Help Center \(misoenergy.org\)](https://helpcenter.misoenergy.org)



# Data Availability and Access

Valid requests move on to the Data Services team as appropriate. Data requests submitted by Non-Market Participants, third parties, or data aggregators are considered on an individual basis and assigned a Service Request number in Seibel. Requests for other MPs private data are not granted.

## Non-Public/Private

- Client Services and Readiness verifies relationship of MP to requestor and asset
- Client Services and Readiness verifies registered NDAs as needed, and accessibility checked with Business Area Owner (BAO)
- After data is retrieved from Data Services/BAO, Client Services supplies data to the requestor

## Public Existing

- If data is already available, the requestor is pointed to its location on the website
- Archived / historical public data that is no longer posted on the website is supplied to the requestor

## Public New

- Request for the posting of new, public data or reports will be evaluated by Data Services for feasibility
- If Data Services declines the request or has concerns of the value to stakeholders vs. resources required, MISO or the requestor may escalate to the Steering Committee for consideration.
- The Steering Committee may assign to an Entity in the stakeholder process for further discussion as needed

# Public Data Requests escalated to the Steering Committee

- **Data request discussions will be clearly identified on agendas**
- **Requests may be assigned to an existing Entity**
  - MISO and the Steering Committee will consider usefulness to the broad stakeholder community in granting requests, as well as required time and expense
- **Sign up for the Steering Committee email list**
  - Modify your profile settings on the MISO website
  - SC notices are sent to the Steering Committee email list
  - Review Steering Committee agendas

# Questions?

- **Help Center (misoenergy.org)**
  - Individual MP questions
  - Clarification on submitting data requests or accessing data
- **StakeholderRelations@misoenergy.org**
  - Process questions on handling of data requests
  - Discussions within the Steering Committee or other Entities