

# The Value of Lost Load

Concepts, methods, and applications

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# Background on Berkeley Lab



## Berkeley Lab By the Numbers

**16**

Nobel Prizes

**16**

National Medals of Science

**82**

National Academy of Sciences members

**3,663**

Full-time employees

**1,781**

Scientists and engineers

**503**

Lab postdoctoral scholars

**\$1.02 billion**

Annual budget

**14,000**

Researchers worldwide using our facilities

**5,300**

California researchers using our facilities

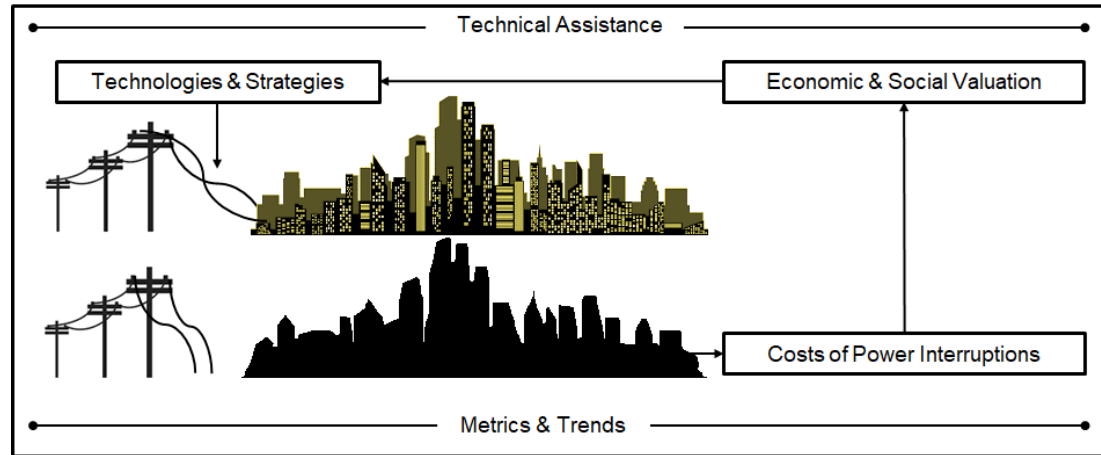
## Three approaches to research:

- User facilities
- Large-team science with external partners
- Core research programs



# Table of contents

- Defining Value of Lost Load (VoLL)
- Methods to calculate the VoLL
- Conceptual and actual applications of VoLL in the power sector
- Open discussion



# VOLL: Definition, methods and concepts



# What is the VoLL?

Value of service reliability or VoS is defined as a:

“reliability evaluation that explicitly incorporates into the planning process customer choices regarding reliability ‘worth’ and service costs” (Burns and Gross 1990)

Ideally, the **additional costs of any resource employed to improve reliability should equal the benefits associated with reducing outages** by

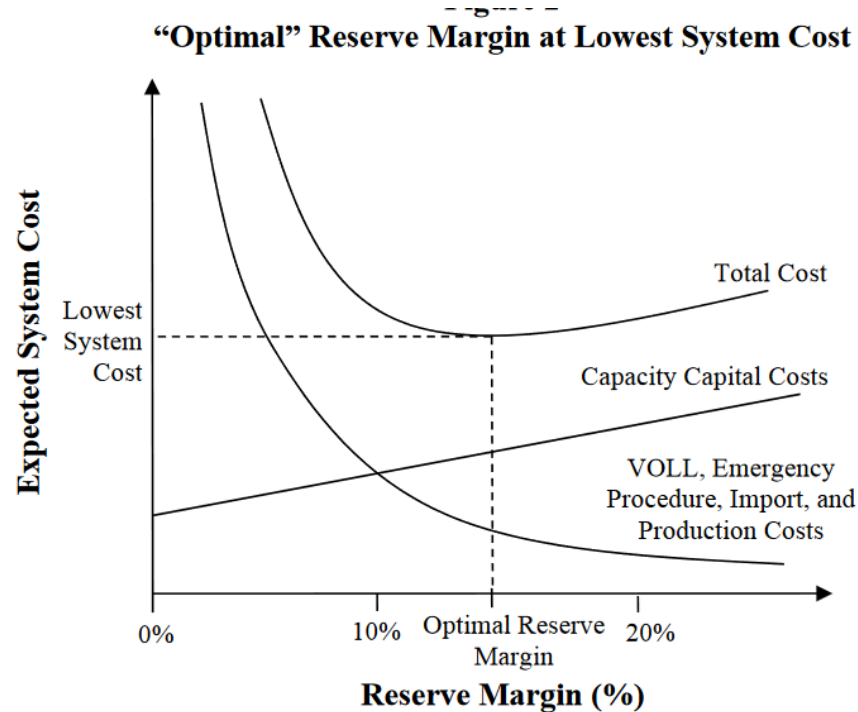
“explicitly incorporating customer outage cost information” or value of lost load (VoLL)

Value-based reliability planning is the concept that reliable electric service and strategies to improve reliability have value to society (or utility customers) and these values can be measured using a number of different techniques, including proxy methods, market-based methods, after-the-fact-measurement, and survey-based methods (Burns and Gross 1990).



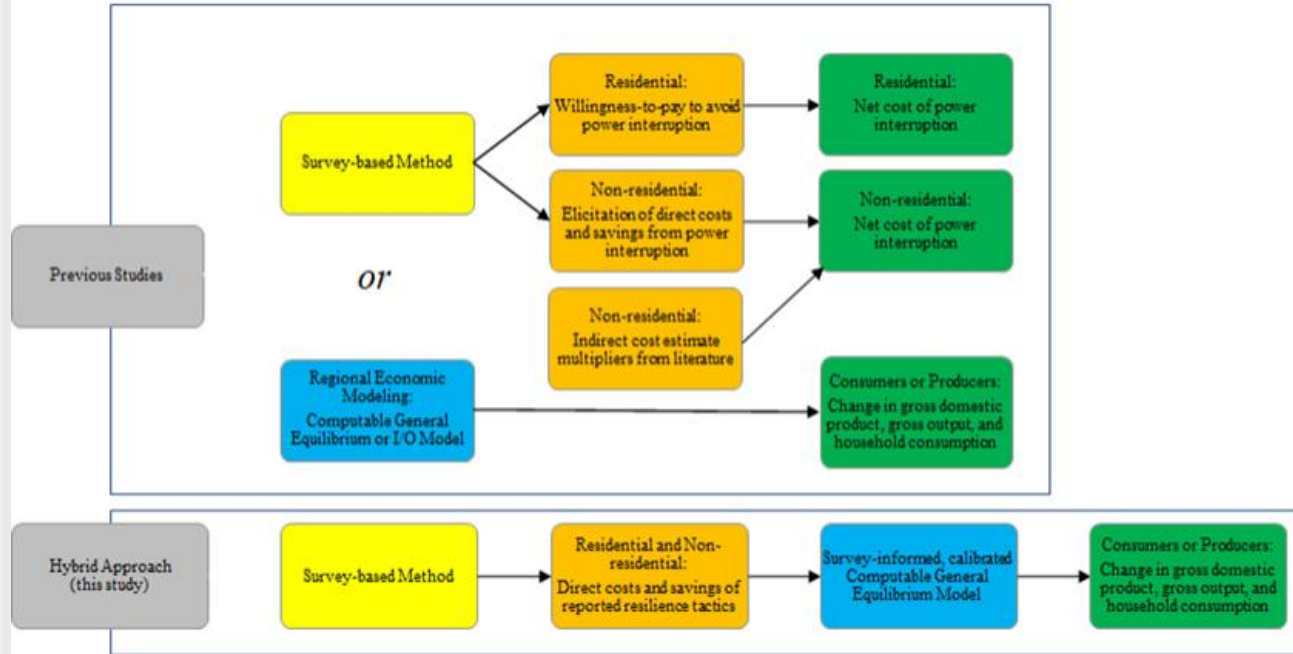
# Economics of VOLL

- Larger reserves reduce the system costs of lost load
- However, larger reserves also increase the capital costs for supply and transmission
- A theoretical optimal point is when the total cost is minimized
- **How to produce that VOLL curve?**



Pfeifenberger and Spees, 2013

# Methods to measure VoLL



- There are a few ways of measuring VoLL:

(1) survey-based methods ("stated preference")

(2) regional economic modeling

(3) hybrid valuation (survey-informed economic modeling)

(4) revealed preference (not shown)

(5) ex-post impacts analysis (not shown)





## Examples of VoLL assessment

- Berkeley Lab is pioneering new R&D into the costs of both short duration and localized as well as long duration, widespread power interruptions



← Customer costs of short duration, localized interruptions



← Economic impacts of long duration, widespread interruptions





# Two examples of VOLL applications for decision-making



# Example of VoLL use: utility undergrounding decision

- Berkeley Lab research into factors that impact long-term reliability of the U.S. power system led to research on the **value of undergrounding power lines**
- Increase in % share of transmission and distribution lines that are **underground** has a **statistically significant correlation** with improved **reliability/resilience** ([Larsen et al. 2020](#))



## Example of VOLL use: customer backup power

- **Residential rooftop and storage systems (PVESS) can mitigate long duration interruptions** by providing backup power during power outages. This can reduce the economic and social impacts of power outages—a key resilience benefit.
- The benefit-cost ratio (BCRs) of PVESS varies by region, depending on the cost of PVESS, the value of lost load (VOLL), and the likelihood of long duration interruptions.

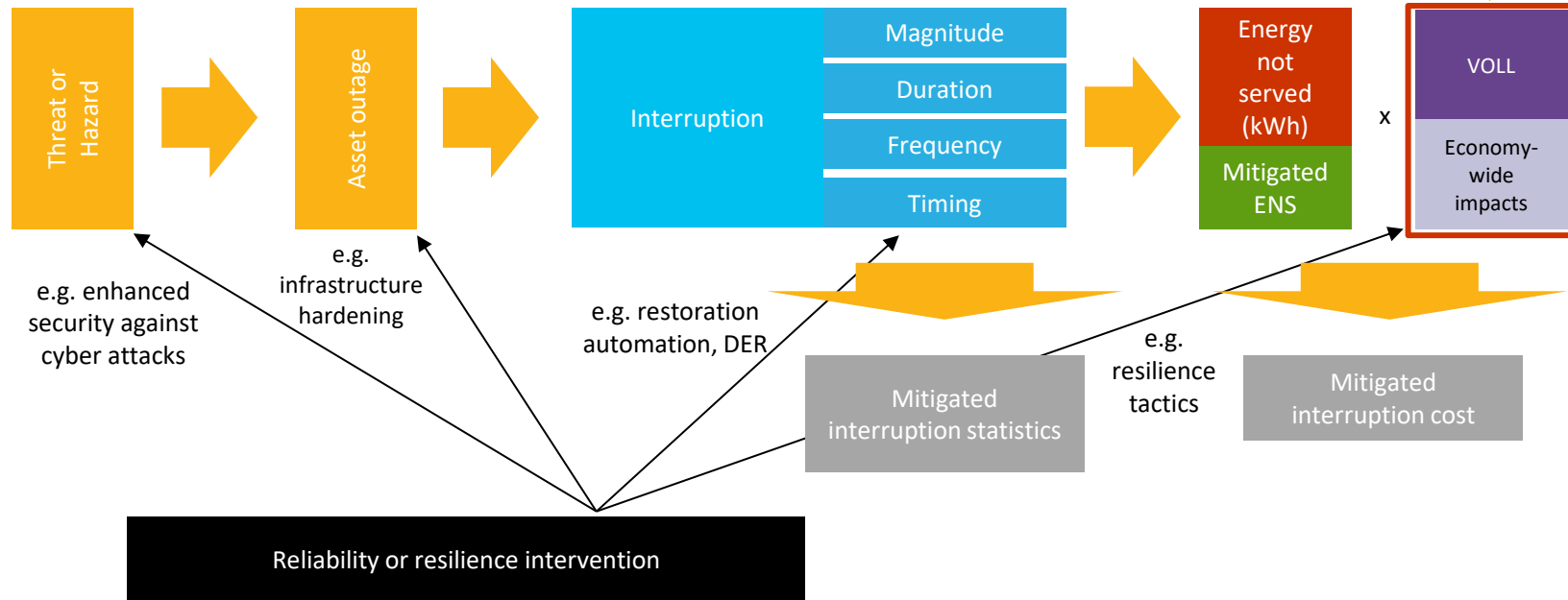
Source: [Baik et al. \(2023\)](#)

### Key Research Questions

- What is the regional distribution of the ability of residential PVESS to mitigate resilience events (long duration interruptions lasting longer than 1 day)?
- Assuming regionally-differentiated PVESS costs and VOLL, what is the benefit-cost of storage investments on existing PV systems?
- How does this benefit-cost change considering Inflation Reduction Act (IRA) support?

# A framework to quantify reliability and resilience impacts

LBL is very active in this space



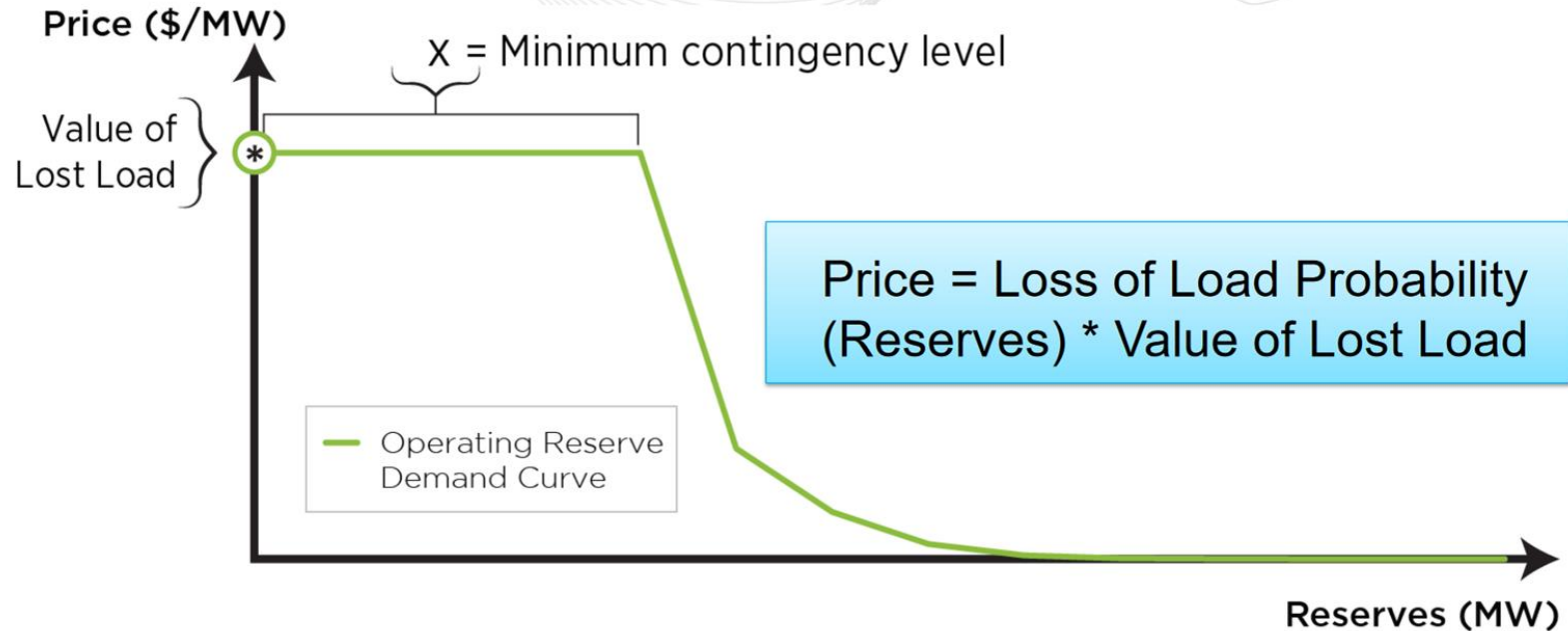
# Industry applications of VOLL



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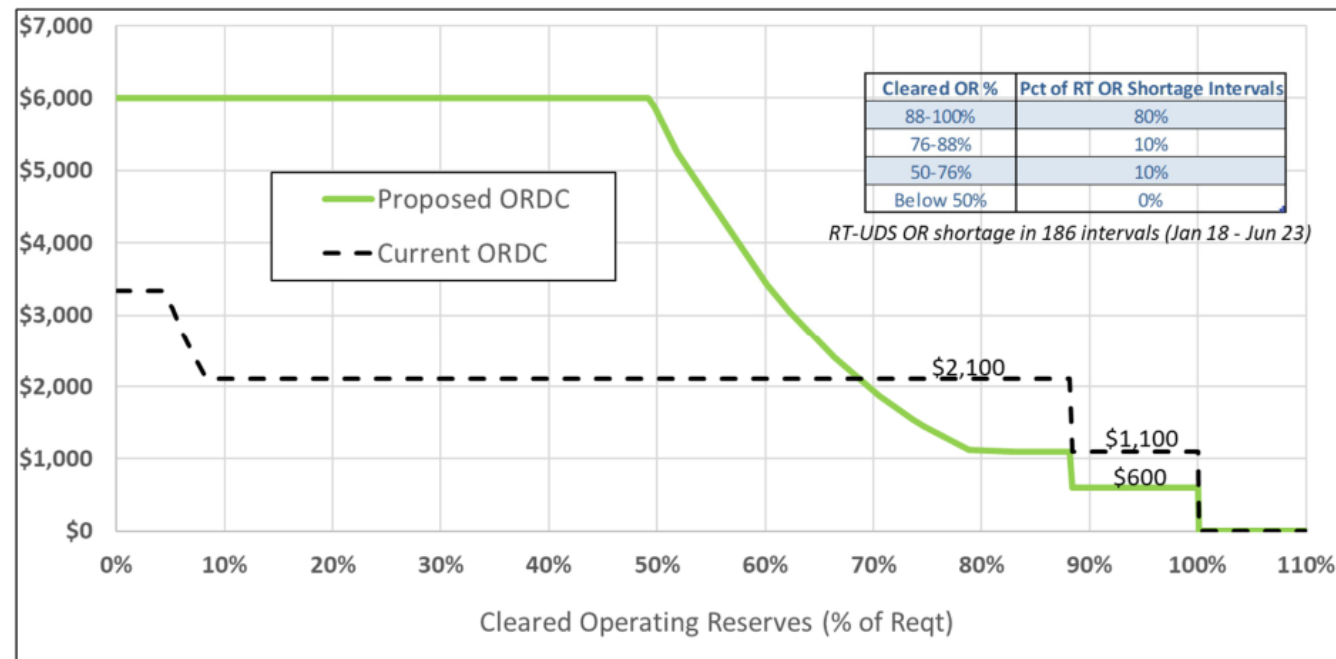
# Op Reserve Demand Curve

Example of a traditional administratively set OR demand curve (this one from ERCOT)



# MISO's proposed curve

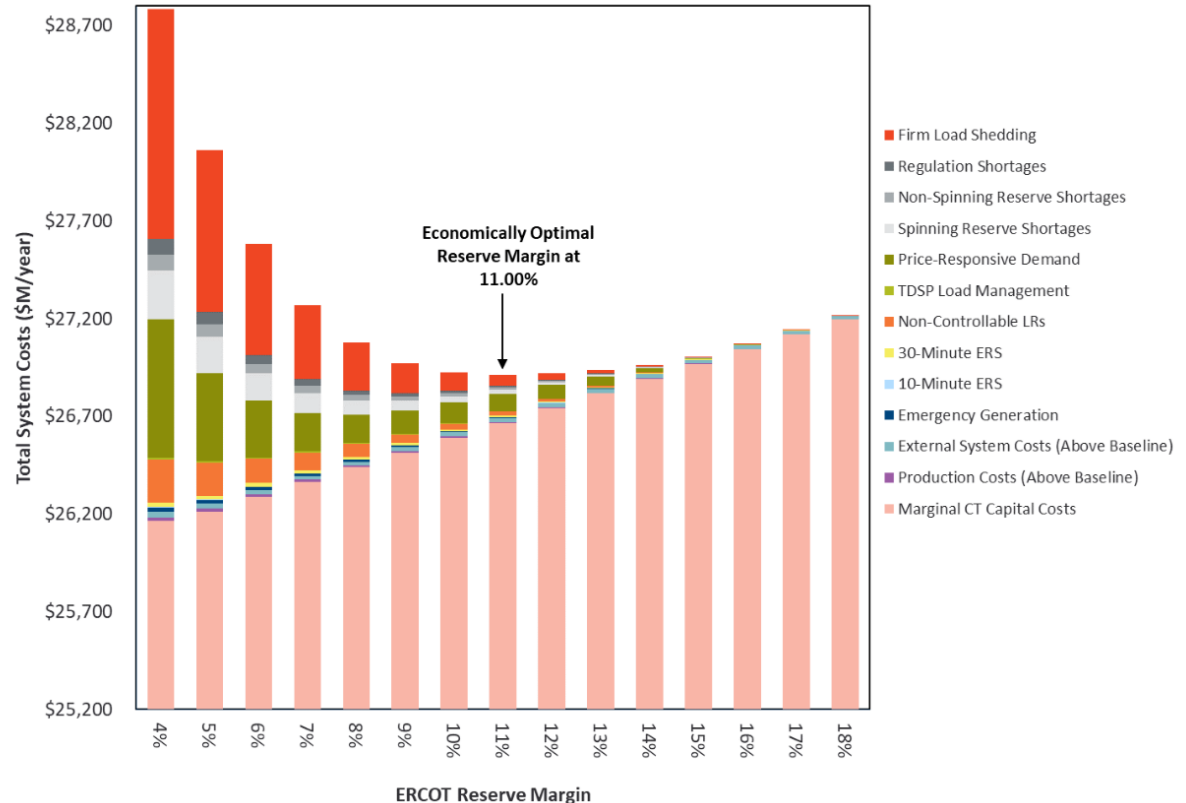
- In MISO's case, the VOLL establishes an overall threshold
- The upper bound of the ORDC is additive to other system wide caps for energy and reserves





# Econ Optimal Reserve Margin

- Example of ERCOT's 2021 study to set the ME and EO reserve margins
- This scenario-based approach shows the relationship between the EORM and the VOLL implied in the monetized load shedding costs



# Industry applications for VOLL: ISO/RTO

- MISO:
  - Energy and operating reserve market prices, LMPs and MCPs are capped using the VOLL
  - Use the VOLL as the price during EEA3 event (firm load shedding)
- ERCOT:
  - Historically, the VOLL was used to set the System Wide Offer Cap, but after 2022 this was discontinued
  - Used to set the cap value of the ORDC
  - Also used to determine the Economically Optimal Reserve Margin (EORM) by explicitly adding the cost of lost load to a system capital and production costs
- PJM:
  - Maximum price in 10 and 30-minute ORDC
- CAISO:
  - Transmission Economic Assessment Methodology (TEAM) uses VOLL to monetize the benefits of improved reliability due to transmission upgrades by estimating the consumer surplus.



# Industry applications for VOLL: Distribution

- Avoided Energy Supply Costs in New England (AESC)
  - Utilities in NE use the AESC to monetize the benefits of demand side interventions
  - The VOLL is used to monetize the reliability benefits of demand side interventions that reduce the planning reserve margin
  - The 2018 study used a 26 \$/kWh VOLL; the 2021 study found a 73 \$/kWh as the appropriate cost.
- Public Utilities Co of New Mexico (PNM)
  - Analyze utility-owned distributed storage benefits that would reduce unserved energy for customers in specific circuits. Assumed a weighted average VOLL of 12 \$/kWh.

# Issues using VOLL for ORDC



## Issues with VOLL: measurement

- Surveys may be asking respondents to speculate on impacts to power interruptions that they may have never experienced before
- Willingness-to-pay valuation approaches (residential surveys) may have inherent biases, but they are preferred over willingness-to-accept approaches
- Regional economic models are often not grounded in empirically-based information
- It is extremely difficult to collect detailed information using revealed preference approaches (e.g., sales of backup generators purchased across the U.S.)
- Calculating defensible estimates of VoLL is an expensive and time-consuming undertaking
- The units of VOLL deeply affect its implications (\$/kWh vs \$/kW vs \$/hour vs \$/customer)



## Issues with VOLL: application in bulk power system

- VOLL applied at the bulk power system level should **reflect direct and indirect costs** of interruptions
- However, VOLL assessed through customer surveys **reflects private benefits**, not public benefits. In other words, customers are reflecting their willingness to pay to avoid a local interruption
- The consequences of bulk power system originated interruptions are **significantly larger than those of local system interruptions**, with substantial spillover effects throughout the economy.
- Estimating an appropriate VOLL to use in bulk power system analysis should use general equilibrium model methods rather than customer survey methods to capture **both direct and indirect costs**.

# Issues with VOLL: application in bulk power system

- Misalignment between
  - VOLL surveys that identify the cost to specific customers of interruptions of specific durationAnd
  - Load curtailment decisions whose duration and composition of customers affected vary widely depending on the operational needs, season, location of event, etc
- ORDC instruments
  - ORDC themselves oversimplify the complexity of VOLL in terms of customers, temporal resolution, and spatial resolution, into a single value
  - The use of a single \$/MWh value when \$/event has shown to be a more consistent estimate by customer type
  - A VOLL could be better implemented as a demand curve, potentially replacing the ORDC rather than just using it as a cap





## Contact info



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# Appendix



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# Conceptual applications of VoLL

Method/Application	Units	Examples	Comments
Least-cost, best-fit	\$ divided by a non-monetary value	X dollars invested in grid to avoid Y number of fatalities X dollars invested in grid to reduce SAIDI by Y minutes	<ul style="list-style-type: none"><li>• Presumes that an investment is needed and helps prioritize options to achieve objectives</li><li>• Does not require monetization of any or all benefits of project</li></ul>
Cost-benefit analysis	\$ divided by \$	X dollars invested in grid leads to Y dollars in societal benefits	<ul style="list-style-type: none"><li>• Does not presume that an investment is needed</li><li>• Allows for an apples-to-apples comparison of options</li><li>• Can be extremely challenging to put a dollar value on some benefits</li></ul>

## Example of VoLL use: utility undergrounding decision

<i>Key Stakeholders</i>	<b>Undergrounding Mandate</b>	
	<b>Selected Costs</b>	<b>Selected Benefits</b>
IOUs	<ul style="list-style-type: none"> <li>• Increased worker fatalities and accidents*</li> </ul>	
Utility ratepayers	<ul style="list-style-type: none"> <li>• Higher installation cost of underground lines*****</li> <li>• Additional administrative, siting, and permitting costs associated with undergrounding*</li> <li>• Increased ecosystem restoration/right-of-way costs**</li> </ul>	<ul style="list-style-type: none"> <li>• Lower operations and maintenance costs for undergrounding*</li> </ul>
All residents within service area		<ul style="list-style-type: none"> <li>• Avoided societal costs due to less frequent power outages***</li> <li>• Avoided aesthetic costs**</li> </ul>

\* Denotes degree of impact on overall results

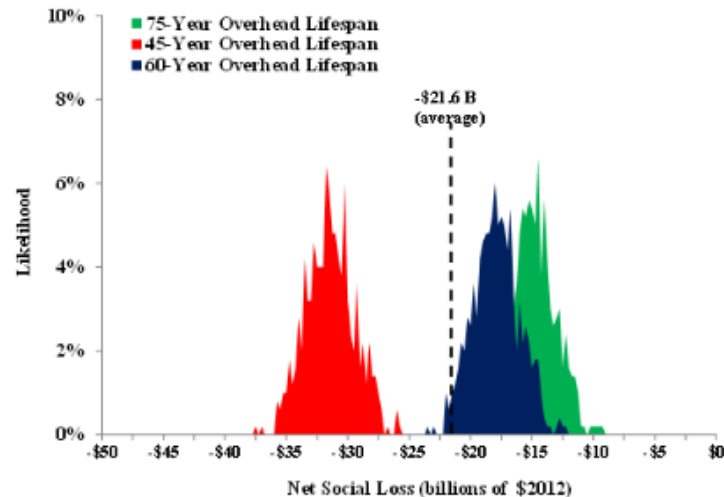
← **VoLL**



## Example of VoLL use: utility undergrounding decision

The initial valuation indicated that **broadly mandating undergrounding when overhead T&D lines have reached the end of their useful life is not cost-effective for Texas IOUs.**

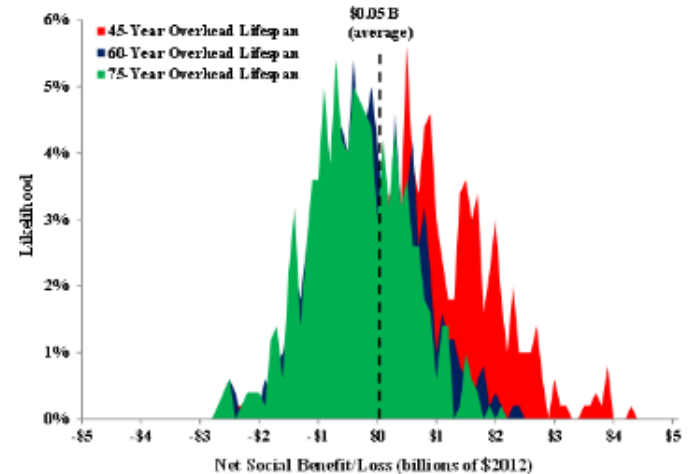
Impact Category	Undergrounding	Status Quo	Net Cost (\$billions)
Environmental restoration	\$2.8	\$1.0	\$1.8
Health & safety	\$0.56	\$0.31	\$0.2
Lifecycle costs	\$52.3	\$26.1	\$26.3
Total net costs (Undergrounding)			\$28.3
Impact Category	Undergrounding	Status Quo	Net Benefit (\$billions)
Interruption cost	\$182.7	\$188.4	\$5.8
Avoided aesthetic costs	\$12.1	\$10.6	\$1.5
Total net benefits (Undergrounding)			\$7.3
Net Social Benefit (Undergrounding)			
Net social benefit (billions of \$2012)			-\$21.0
Benefit-cost ratio			0.3



## Example of VoLL use: utility undergrounding decision

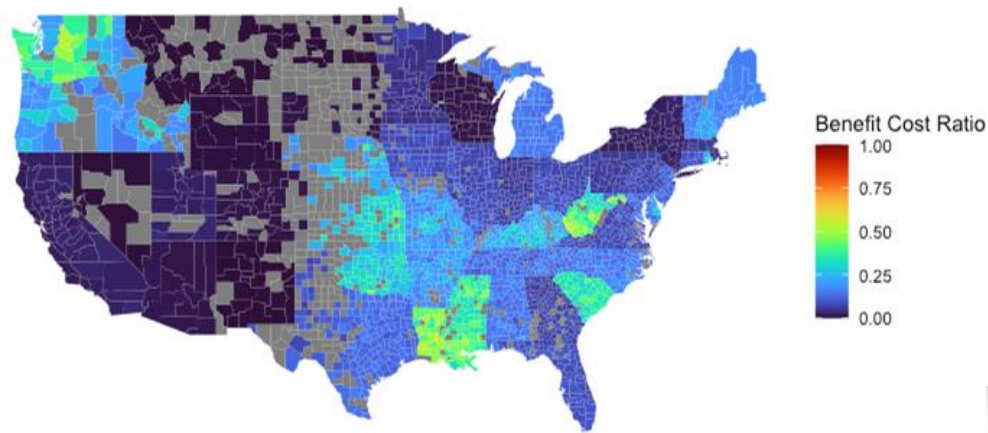
Texas policymakers should consider requiring that all T&D lines be undergrounded in places where:

- **there are a large number of customers per line mile** (e.g., greater than 40 customers per T&D line mile)
- **there is an expected vulnerability to frequent and intense storms**
- **there is the potential for economies of scale for installing underground T&D lines** (e.g., installation costs decrease each year)
- **overhead line rights-of-way are larger than underground line rights-of-way** (i.e., less environmental footprint)



## Example of VOLL use: customer backup power

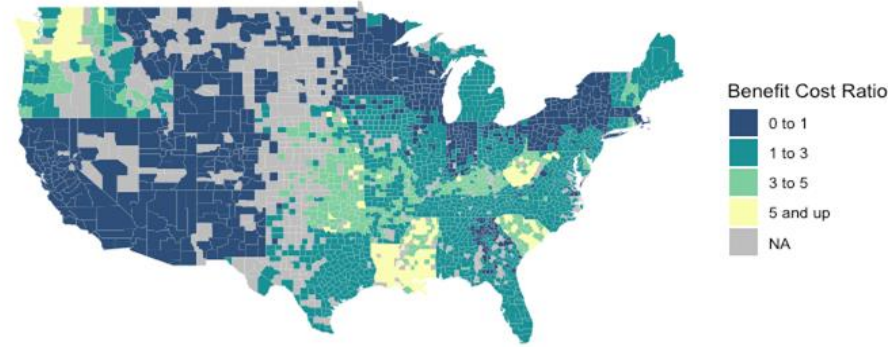
- Resilience benefits from PVESS averaged 20% of total costs, ranging from 0% to 83% depending on load served, event frequency, duration, and state-level VOLL estimates
- However, **resilience was the only benefit considered in this research effort**
- **Other benefit streams are often included as part of the decision to install PVESS**





## Example of VOLL use: customer backup power

- Scenario and sensitivity-based analyses communicate the range of possible outcomes given uncertainties
- Four scenarios were analyzed individually and collectively: two **storage cost** scenarios, a **high VOLL scenario**, and a **higher event frequency** scenario
- Individual scenarios achieve  $BCR > 1.0$  in some states
- We also evaluated the **combined impact** of storage cost reduction, a high VOLL, and increased frequency of resilience events



- Customers experiencing **above-average long-duration** event frequencies and **higher VOLL** are likely to observe resilience benefits greater than the cost of installing PVESS